

NH State Coordinating Council for Community Transportation
Meeting Minutes • November 6, 2025
Granite State Independent Living • 21 Chenell Drive, Concord, NH

Council Members Present In-Person

Rad Nichols, Chuck Saia, Sylvia Von Aulock, Terri Paige, Fred Butler, Deb Ritcey, Steve Workman, Gene Patnode, Jesse Lore, Charles Lewis, Angelique Pandolph (Pending) Andrea Hession (Alt)

Council Members Present Virtually

Jennifer Rabalais (Pending)

Guests

Fred Roberge, Shelley Winters, Teri Palmer, Ben Herbert, Candy Reed, Lisa Steadman, Donna Marceau, Cindy Yanski, Kerry Miller, Janet Langdell, Scott Bogle, James Berquist, Andrew Harmon, Chase Eagleson, Tim Josephson, Jen Buteau, Lilly Wellington, Luise McBride, Carole Zangla, John Wilson, Glenn Trefethen, Randy Pierce, Nicholas Altonaga, Mary Seavey, Keith Thibault, Matt Waitkins

I. Call to Order, Welcome & Introductions

- Chair Chuck Saia called the meeting to order at 1:36pm
- Steve Workman called the roll; quorum is present in the room.

II. Chair's Update – As needed

- The past couple of months have been busy developing the SCC Strategic Plan and working on the Rural Health Transformation Grant. NH DHHS is working on the grant and moving forward with the application. Questions can be referred to DHHS Associate Commissioner Chris Santaniello.
- The SCC Leadership and DOT staff met with Executive Councilors Kenney and Steven following the October SCC meeting to talk about closing gaps in transportation with particular focus on the north country and the RHT Grant opportunity. The discussion included how approaching transportation as a coordinated statewide system could improve outcomes for all users. Discussion included the strategies that SCC Leadership submitted for the RHT and how these might be implemented over the five-year grant period. Also discussed was the need to create an environment and permission structure from the top down that would require state agencies, transportation providers, SCC and RCCs to work more effectively together to braid and increase funding to meet needs, close gaps in service, and create a system that connects people to where they need to go instead of end at regional boundaries. A clear message was sent that in order to do any of this our sector would need to expand its capacity through funding, vehicles and staff. Overall, the meeting was a great success and the first opportunity in recent memory to have an expansive discussion with members of state leadership.
- The SCC annual report for FY 2025 has been filed.

III. Meeting Minutes

- A. Oct. 2, 2025 minutes tabled until December meeting.

IV. Discussion Items

- A. Discussion with Councilors Kenney and Steven was postponed because of a last-minute schedule change.
- B. RHT Grant Update: Chuck shared that leadership was waiting to hear from A.C. Chris Santaniello about what was included in the state's RHT grant proposal which is due to the Federal Government end of today. He said it would be premature to get into details of the 17-plus strategies that were submitted prior to knowing what was

included in the grant proposal. He did assure the council that the strategies were expansive and that when/if we receive funding to pursue some or all of the strategies there would be much more participation in the process.

V. Standing Reports & Updates

A. NHDOT Updates (Fred) – See Attached Report

- The FTA 5310 (seniors and disabled persons) grant solicitation is due Jan. 22, 2026. Applications are open statewide, but the RCCs vet the projects. Fred says a replacement vehicle project has a better chance than an expansion project. Any expansion needs to be open to the public, not just client based.
- The Capital Facilities Grant for Advance Transit, Tri County Cap is on track for pre-thanksgiving.

B. State Mobility Management Report – See Attached Report

- The Transportation Equity Taskforce presented at the Able NH Lunch and Learn. Providers are asking that Medicaid riders call 1-800 number if having trouble with Medicaid trip while the problem is happening. Help can be better provided in the moment. The next Lunch and Learn is Nov 21st with Steve, Ben, and Teri will talk about mobility management and demonstrate Keep NH Moving website. Information is available on the Able NH website and Teri will share a flyer.
- Teri attended several GACIT hearings, but she spoke at the ones where no one else was there for transportation to ensure that community transportation was discussed.
- Deb Ritcey said that the ask of providers for Medicaid is not realistic because most people can't call in the moment. When GSIL calls on behalf of clients (which they often do) to help, Medicaid says they're a third party and that they need to speak directly to the client, but Deb says someone needs to report problems for the client. Passengers also sometimes don't tell providers they have Medicaid.
- Jesse Lore asks if we can use numbers from Teri's statistics for match money. Teri says yes, the hours can be used for in-kind match and she will add it to her spreadsheet. When providers send in invoices, Teri uses those hours toward match, and she can also flex hours into another provider. Shelley Winters says this can only be done in a billing service period, not carried over.
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C. Mobility Management Performance Measures Report September 2025 – Fred Butler – See Attached Report

- Report is also posted at: <https://keepnhmoving.com/about-us/>
- The monthly data is level going back into September, flat with August, and there was a spike in July with new fiscal year. On the website, you can see the previous 30 days of web traffic. Every 15th of month, Fred takes a screenshot of the previous month to capture the number. Steve said he has Google analytics so he can provide all kinds of website data so Fred doesn't have to keep taking the screenshot. We continually revisit the Mobility Management Blueprint to see what is actually getting captured.

D. Federal & State Policy & Budget Updates – Steve/Rad/Fred

- The final GACIT Hearing is on Nov. 12 at 2:30 p.m. at NH DOT. Chuck asks what are next steps after GACIT wraps up? Fred says DOT commissioners will meet with the executive councilors where they will move projects in or out and develop a new iteration of the 10-year plan, which will then be sent on to the Governor, House and Senate. There is no virtual option for the meeting, but members of the public can attend in-person. Rad reminded everyone that today is the deadline to submit GACIT comments in writing through DOT.
- Steve reported that federal reauthorization of the surfaced transportation bill is gearing up. National advocacy agencies are actively engaged in D.C. asking for state leaders to stand up, contribute to their

platform and do individual advocacy work with their respective state/federal reps. There are some concerns that a reduction in funding for transit may be considered.

- Fred reported that there are no immediate impacts to transportation in NH because of the federal government shutdown. If the shutdown is prolonged NH will spend down its available funding. We have no ability as of yet to go in for a new grant. FTA is still picking up the phone so that is positive.

E. Keep NH Moving Updates

- Steve just received word from Millennium that they will be making upgrades to its hosting platform. This will provide better security and faster load times. The process may take several weeks, but isn't expected to have any direct, visible impact on KNHM. Millennium did recommend that we not make any site updates/edits during this process as it is possible that those changes could be lost when the websites migrate to the new platform. Steve will keep MM's posted and asked that they immediately contact him if they see anything unusual happening to the website.
- Steve reported that the calendar of events is not working properly on KNHM. Dates are all messed up and out of chronological order. There is a chance this is related to the website platform migration, but more likely it is because the subscription for the pro plan has expired, reverting back to the standard version which does not allow for repeated events. Transport NH has been paying for this and other website related services but currently has no money in its budget to cover these costs. He asked if DOT could pay for this. Fred said he would follow up with Steve. Steve also reminded everyone that the two-year contract for hosting, maintenance and security of KNHM will expire at the end of June 2026. Significant funding will be required at that time to keep the site running. Funding for this along with a full site upgrade was included in the RHT strategies submitted by SCC Leadership, but at this time we do not know if this was included in the state's proposal.

VI. Strategic Coordination Discussion

A. SCC Workplan 2025-2027 SMART Goals - Presentation

- Jen - Steve and Jen have created a workbook and are ready to brainstorm on how to move the plan into action – organizing the work, who will be involved (within and outside of the SCC) and how the pieces will connect. Today is a planning session with follow up next month. Jen proposed a work group for each of the five goals with an SCC member as the champion for each goal.
- Steve cautioned that it is important that workgroups remain organized and wait for specific instructions, and other related issues before diving into the work to avoid working at cross purposes.
- Discussion of whether the work groups need a noticed meeting with quorum– Rad says they public meetings because they're a subgroup of the SCC. You have to public notice the work group. Groups must also meet in person, too.
- Andrew Harmon is interested, but it's hard for him to meet in-person. Janet Langdell is also interested but wants more info on what the time commitment is and location.
- The group went through each of the 5 workgroups (based on the 5 strategic plan goals) and began to determine who might be part of a workgroup and other related details.

Goal #1: Strengthen SCC RCC relationship. Angelique volunteered to be the champion. She's been working with Teri and Sylvia to get a jump on this topic. Members include Angelique, Teri Palmer, Gene Patnode, Sylvia Von Aulock and Deb Ritcey and Chuck Saia as needed.

Goal #2: Elevate Equity and Lived Experience in Decision-Making. Lisa Steadman, and maybe Melina Hill Walker can be the champion? Sandy will ask her. Deb suggested and Steve concurred that Ryan Donnley from GSIL would be an excellent member of this committee. Steve also suggested that Chase Eagleson might also be interested.

Goal #3: Modernize Data and Finance Systems to support braided funding. Medicaid, EMTs, veterans services folks would be good for this. Jesse can participate, but he's not able to lead due to 91-A requirements. Other members: Rad Nichols, Fred Butler, Teri Palmer. Fred Butler will be the champion.

Goal #4: Lead Statewide Community Transportation Coordination Across Plans and Partners.

Steve Workman is the champion. Other members: Sylvia Von Aulock and Fred Butler. Sylvia suggested that Alliance for Healthy Aging Transportation Workgroup might be able to umbrella this workgroup which may address 91-A concerns. Steve said he appreciated Sylvia's idea and says the AHA work group has some good foundation to that, but he was also concerned about outsourcing the majority of transportation work/issues to other sectors. Jennifer Rabalais says she's happy to talk more about this.

Goal #5: Strengthen Public Communication and Awareness. Steve Workman is the champion. Other members: Andrew Harmon, Rad Nichols and/or someone else from Coast, Louise McBride, Teri Palmer and maybe Trish Palao and a representative of GSIL.

- Next Step: SCC leadership will finalize the work groups and figure out 91-A meeting regulations and report back to all.

VII. Public Comment: Consumer Voices & Announcements (as time permits) - None

- Steve told everyone that he was hired by the National Transit Institute (NTI) at Rutgers University as an adjunct instructor for FTA's new Advanced Mobility Management Course. The course is expected to roll out in 2026.

VIII. Closing, Action Item Review, and Adjournment

- A. Next Meeting: **Thursday, December 4, 2025**
- B. Sylvia von Aulok and Deb Ritcey seconded a motion to adjourn. Meeting Adjourned at 3:17pm

Respectfully Submitted,
Steve Workman, SCC Secretary



NHDOT's NHTA UPDATE: 11/06/25

- **Grants**
 - **STBG** – All FFY25 funds transferred and split; FFY26 pending the usual gov't shutdown, continuing resolutions, etc.
 - **5304/5305** – Please work with RPCs to brainstorm ideas for next solicitation (circa Nov 2026)
 - Emphasizing this one! Start working with RPCs now...
 - **5310 Capital** – Apps due 1/22/26; expansion projects will require substantive RCC justification
 - **5310 RCC** – SFY26-27 agreements underway
 - **5311** – SFY26-27 agreements underway
 - **5339 Bus & Bus Facilities Capital** – Next solicitation Nov; ensure TAM plans/capital plans updated
 - **5311(f)** – NHDOT considering Keene-Nashua (or Keene-Concord) expansion; eyeing 7/1/26 start
 - **General/Discretionary** – DHHS's Rural Health Transformation grant will be discussed at SCC meeting.
- **RTAP/Training**
 - Passenger Assistance Technique (PAT) trainings are live for 5311 agencies!
 - All are/will be posted to <https://www.newhampshirertap.com/calendar>
 - 5311s: Please contact Cathy Cormier regarding any desired transit-related training for NHDOT's consideration of hosting/funding.
- **Other**
 - Paula submitted NHDOT's NTD report. Not out of the woods yet, but thanks to 5311s for efforts to date!
 - State operating agreements are pending G&C approval and will (I believe) be retroactive to 7/1
 - Tri-State '27: Contract with DoubleTree in Manchester pending. Two full days, 9/15 & 9/16 (Wed & Thurs).
 - Anyone want to be TSC committee chair?
 - Cathy sent email on 10/28 requesting feedback from the committee; please provide input
 - Transit stop requests: The following would still be helpful:
 - Any documentation related to stop arms, e.g., LSR language if feasible or a white paper if not.
 - A one-pager to make the case for stops on high-speed and/or high-traffic roads. How is access balanced with safety?
 - Reminders:
 - Please check your GTFS feeds to ensure your services appear – and are accurate -- on platforms such as Google (Transit). **Looks like no SCT or TCCAP routes as of late Oct?***
 - Beans are neither fruit nor musical.
 - Agencies are encouraged to ensure their services are accurately reflected on the Keep NH Moving website. [Home - Keep NH Moving](#)

Mobility Manager Updates for November 2025

It was a very busy month with Governor's Advisory Council on Intermodal Transportation meetings (GACIT), and it was Community Transportation Month!

Many of the GACIT sessions included Community Transportation advocates and mobility managers. Personally, I went to hearings in Peterborough, Plymouth, Lebanon, Berlin, and Concord. Fortunately, there was a virtual option this year. I was able to listen in on Newport and Dover because of this option. Many people favored raising the gas tax and tolls.

The NH Alliance for Healthy Aging hosted the Annual Volunteer Driver Peer to Peer Conference on October 16th. Cindy Yanski and I were lucky enough to help facilitate this gathering. We had a presentation from Kearsarge Neighborhood Partners, along with discussions on roadblocks that our volunteer driver programs are facing. A few of the topics were:

- What can we do about the unserved areas of our State?
- Volunteer recruitment strategies.
- How do you deal with driver tipping?
- Would it make sense to 'share volunteers' in areas that have multiple programs?
- Vehicle inspection law.
- When you can't provide the trip, do you refer riders to other agencies/mobility managers?
- What do you tell callers from outside your service area?
- How can we help you?

We also celebrated our volunteer driver programs. We are still waiting for the final 2024 numbers, but here is a snapshot of 2023:

19 agencies reported-currently we have 21 programs in NH.

Registered Volunteer Driver 645

New Volunteer Drivers 173

New Registered Riders 2234

Registered Trips 35,894

Logged Miles Traveled 713,532

Volunteer Hours Donated 38,019

When we monetize 713,532 traveled miles @ \$.655/mile, that is \$467,363.46!!

When we monetize 38,019 donated volunteer hours at \$21.00 an hour, that equals \$798,399.00!!

Total monetary value is \$1,265,762.46!!

We can not thank our volunteer driver programs enough! They really are unsung heroes!

Regional updates:

Region #1

Discussions are continuing regarding the possibility of public transportation in Plymouth. Unfortunately, the Orford Senior Center needed to close. The transportation for Orford residents is now being handled out of the Horse Meadow Senior Center in Haverhill NH. Tri-County Transit is also discussing a medical transportation route to Lancaster.

Region #5

The Monadnock Region has a new Mobility Manager! Lisa Steadman began her position on October 6th, succeeding Terry Johnson, who retired at the beginning of September.

Lisa has served on the MRCC since 2021, representing various entities, but most recently Able NH (Advocates Building Lasting Equality in New Hampshire), for whom she has been the President of the Board of Directors for the past 3 years. Lisa will be part-time for the remainder of this fiscal year due to funding constraints in the region.

Region #7

Donna has been meeting with many potential partners regarding medical transportation to the Boston, Massachusetts, and Lebanon, NH areas.

John Burkitt, the founder of the Gate City Bike Coop is being awarded a Title in the Rural Transit Assistance Program Walk of Fame at the annual meeting in December. Unfortunately, John passed away recently. But his work will continue for many years to come. Donna has also been very busy visiting all of the Meals on Wheels locations, as well as presenting at the Hunt community Living Facility and the Global Engagement Forum at Rivier in her region.

The Regional Coordinating Council is also working on its Regional Work-Plan. They took their regional coordinated transportation plan and picked priorities to work on. They then scored these priorities into categories to start planning, and in some cases, implementing.

Region #8

Ben, along with the team from Manchester Transit and folks from the Manchester Health Network, held educational sessions around the city. This team was able to show folks at certain stops in the city where else they could travel using public transit. Handouts were given, and by conducting this outreach, ridership showed a slight increase after these promotional events.

Region #10

Jeff is continuing to hold one-on-one interviews with ACT and Triplink stakeholders to identify areas for improvement.

Work with RideScheduler is continuing to complete customizations for use as TripLink's new VDP scheduler.

Additional information:

Video: Moving Forward: Age-Friendly Transportation Solutions

This from [the video](#) the [AARP Age Friendly Livable Community Network](#) highlights communities across the country that are solving transportation challenges with local solutions. Both the towns of Amesbury and Arlington, Massachusetts, are highlighted for their work partnering with community-based organizations and citizens to extend accessibility to transportation and community resources!

Able NH Lunch and Learn Series

95 people attended the Lunch and Learn!!

If there are any issues with CTS Medicaid trips, riders need to call CTS team members immediately. The number to call is 833-301-2264.

For more information on Medicaid Transportation, visit the DHHS website page:

<https://www.dhhs.nh.gov/programs-services/medicaid/medicaid-transportation>

To learn more about the Able NH Transportation Equity Task Force and to review the Lunch & Learn series, visit the Able NH Transportation page:

<https://ablenh.org/current-initiatives/transportation-task-force/>

The next Lunch & Learn will be learning all about the KeepNHMoving website on November 21st from 12:00pm to 1:00 pm.

Thank you again to all of the mobility managers, transit providers, and all other Community Transportation partners that helped make the Annual Community Transportation Month a success!



State Coordinating Council For Community Transportation (SCC)

SFY2025 Annual Report

October 2025

Purpose:

Per [RSA 239 – B:4](#), “The SCC shall annually report its findings, progress, and any recommendations for proposed legislation to the governor, the speaker of the house of representatives, and the president of the senate by November 1 of each year. The report shall cover the state fiscal year ending June 30 of the same year.”

Findings:

Community Transportation Needs Assessment (CTNA)

Led by the State Commission on Aging, the CTNA started in fall 2024 and will not be completed until spring 2026. Preliminary findings offer much for SCC and its partners to consider that will enhance the state’s transportation network, allow state agencies to direct the flow of funds to those most in need of transportation services, etc. A final report is planned for release in spring/summer 2026.

Website

The creation of the www.KeepNHMoving.com website, which went live in May 2024, is seen as a crucial step in NH’s attempt to have a “one stop shop” for the travelling public who need any manner of rides, whether via non-profit or private, for-profit providers. While feedback has been overwhelmingly positive, it is recognized that upgrades to the site are needed to continue to enhance the ease of use for NH’s residents/visitors to find rides. SCC continues to search for funding opportunities to assist with the necessary upgrades to the site.

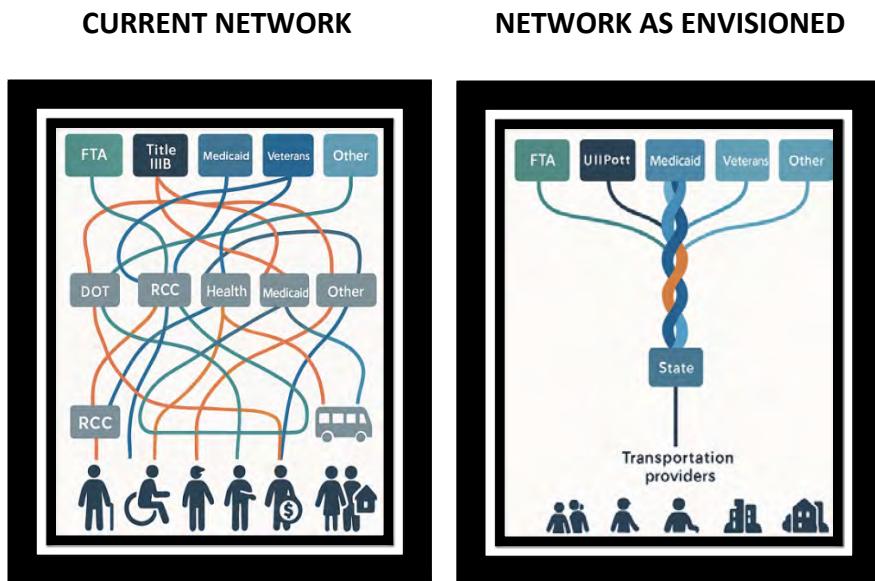
Healthcare

The issue of transportation as it relates to healthcare has risen as a priority issue. The SCC’s Healthcare Taskforce took shape in SFY2024 with the purpose of bringing high-level stakeholders together to look at the intersection of public health, healthcare and transportation. In SFY2025,

the Taskforce continued to grow, with partners brought to the table who will be instrumental in effecting change in the coming years. This will be a long-term effort that will ideally help improve health outcomes and reduce costs associated with missed appointments.

Turning Fragmented into Coordinated

While NH DHHS has been a valuable partner at the Healthcare Taskforce table, SCC remains concerned that the disconnected administration of funding, e.g., Medicaid vs Federal Transit Administration (FTA), creates barriers to efficiency within the state. While the federal government encourages coordination in terms of service delivery, it defers to the states to determine how, or if, that is done. In NH, there are separate and distinct systems of human services transportation that preclude realizing the economies of scale and efficiencies gained by the implementation of a single delivery system of transportation services. Here's the goal:



The SCC requests that, in collaboration with the SCC, policy makers continue to focus on efforts that would allow a single, coordinated system of transportation service delivery in the coming years.

Progress:

With a network including a State Mobility Manager and (8) Regional Mobility Managers in place, SFY2025 saw the SCC focus on core governance to ensure a systematic approach to the State's coordination efforts. Here are some highlights:

- ✓ Enhanced by-laws to reflect the network's development
- ✓ Implemented SurveyMonkey-based reporting for improved data collection and analysis
- ✓ Established connections with healthcare facilities to develop Non-Emergency Medical Transportation (NEMT) programs, modeled after the UCVH program in Colebrook
- ✓ Introduced two expanded Volunteer Driver Programs (VDPs) thanks to cross-regional collaboration
- ✓ Developed pilot program for regional ride program that involves philanthropic partnerships

Recommendations for Proposed Legislation:

Vehicle Registration Fees (NH RSA 261:153)

SCC first and foremost supports a stable source of state funding for public transit/human services transportation, at least at a level necessary to provide required match for federal funding. In the absence of such funding, SCC advocates for amending [NH RSA 261:153](#) relative to vehicle registration fees. Specifically, Section VI of the RSA caps the amount that municipalities may collect for a “municipal and transportation improvement fund” at \$5. **SCC requests that this cap be raised to at least \$10.** Any increase, or removal of a cap entirely, would not serve to increase taxes, as is commonly misunderstood. Rather, it would provide municipalities a further mechanism to utilize user fees in lieu of relying on broad taxes, similar to how toll revenues dovetail with gas tax revenues. While no municipalities would be compelled to vote to establish a fund, or to increase any current maximum, they would be provided with an option to do so. Communities have expressed interest in having that option rather than having revenues solely borne by property taxes.

SCC's Governing Legislation (NH RSA 239-B)

The SCC's governing legislation, [RSA 239-B](#), is in need of broad updating to reflect the maturation of the SCC since its enactment in 2017. Should a broad revamping not be feasible at present, an update regarding **239-B:2 Membership and Compensation** is recommended/requested:

239-B:2 I

- a. Existing: Defines 15 members but excludes a customer representative
- b. Proposed: Amend RSA to add the following as letter (i): *A member of the general public who represents the human services transportation customer base*
 - i. This change would ensure that customers are represented at the SCC level. The SCC is currently taking steps to ensure that each Regional Coordination Council (RCC) has a customer-based voting member to ensure those with lived experience are at the table.

Federal Fund Braiding

The SCC recommends that the Governor & Legislature continue to focus on coordination for service delivery in NH to ensure efficiency and ease of access for customers. For example, currently, Medicaid-eligible customers must book rides with one of two Medicaid brokers in NH. Non-Medicaid-eligible passengers, including seniors and individuals with disabilities, can often book rides with their local transit agency, senior center, or volunteer driver program. Often, customers eligible for Medicaid simply prefer to avoid the brokerage system and instead book rides via those other means. Not only does that place an administrative and financial burden on those non-Medicaid transportation providers, but the Medicaid Managed Care Organization (MCO) still receives funding for those individuals via the capitated rate as well. Ideally, a study will eventually lead to a coordinated system of delivery that will allow for a seamless “braiding” of funding sources.

Thank you for the opportunity to present this annual report. For more information regarding the SCC, RCCs, and human service transportation services within NH, please visit www.keepnhmoving.com.

NH State Coordinating Council for Community Transportation Meeting Instructions
Thursday, November 6, 2025 • 1:30-3:30pm • Regular Meeting

Information for Voting Council Members

Remote Participation: At its March 6, 2025, meeting, the SCC adopted a standing authorization for council members to remotely participate in State Coordinating Council for Community Transportation in New Hampshire meetings when physical attendance is not reasonably practicable limited to driving in hazardous weather conditions, care of self/childcare/family reasons, or reasonable accommodations for a disability pursuant to RSA 91-A:2, IV. Council members are reminded that this does not eliminate or reduce the 8-person in-person quorum unless otherwise authorized by the SCC Chair.

Attendance Confirmation: Please RSVP with Steve Workman, SCC Secretary, so he can monitor quorum status. Please remember to send notice if you will not be able to attend a meeting or if you will be attending remotely. Voting council members are reminded that SCC Policy requires that they provide an accepted reason for not attending the meeting in-person.

Meeting Information

Regular Meeting Schedule

First Thursday of the month, 1:30-3:30pm. No July meeting. The Chair may change the date of a meeting for cause.

Physical Location

Granite State Independent Living (GSIL)
21 Chenell Drive, Concord NH

Zoom Instructions SCC Hybrid Meetings

Steve Workman will moderate Zoom during the meeting. Participants will arrive in the waiting room and are asked to wait patiently to be let in. Make sure you have your full name on your Zoom profile so we can identify who you are before we allow you access to the meeting. Always remain muted unless you are speaking. If you wish to speak, please use the "Raise Hand" button located under the "Reactions" tab and when done speaking please lower hand.

Join SCC Meeting by Zoom

Please note that this is a series Zoom link that is good for regular SCC meetings August 2025 – May 2026.

<https://us02web.zoom.us/j/86359807055?pwd=U7qYnbOT8a2COAONPUf7NahVqcbGbZ.1>

Meeting ID: 863 5980 7055

Passcode: 355398

Please note that the chair reserves the right to open, suspend or limit discussion. Two-minute limit per speaker.

NH State Coordinating Council for Community Transportation
Granite State Independent Living • 21 Chenell Drive, Concord, NH • And by Zoom
Meeting Agenda • November 6, 2025

SCC Mission: To improve the coordination, capacity, accessibility, quality, and sustainability of mobility options throughout the State of New Hampshire.

Item
I. Call to Order & Welcome - 1:30-1:35pm
II. Chair's Update & Agenda Review - 1:35-1:40pm
III. Meeting Minutes - 1:40-1:45pm
A. October 2, 2025
IV. Discussion Items – 1:45 – 2:20pm
A. Discussion with Executive Councilors Kenney & Stephen (subject to change in their schedules)
B. Rural Health Transformation Grant Update
V. Standing Reports & Updates – 2:20 – 2:40
A. NHDOT Updates – Fred
B. Mobility Management Report – Teri
C. Mobility Management Performance Measures Report August 2025 – Fred <i>**Report also posted on KeepNHMoving: https://keepnhrmoving.com/about-us/ (See Tab 4)</i>
D. Federal & State Policy/Budget Related Updates – Steve/Fred/Rad
VI. Strategic Coordination Discussion – 2:40 – 3:15pm
A. SCC Strategic Work Plan 2025-2027 - Implementation
VII. Public Comment: Consumer Voices & Announcements – 3:15pm (Time Permitting)
<i>*The chair reserves the right to open, suspend or limit discussion. Two-minute limit per speaker.</i>
VIII. Closing & Adjournment – 2:25-3:30pm
A. Next Meeting: December 4, 2025
B. SCC Issue Tracker Update
C. Adjourn.



SCC Issue Tracker

The **SCC Issue Tracker** is a tool to support the SCC's statutory duty to monitor statewide coordination and results and for the Mobility Management Network. This will help prevent issues from falling through the cracks and boost transparency and accountability. This will be updated regularly and adjusted as needed.

Issue Spotters: We need all of you to be “issue spotters.” In your work and as we meet, please be aware of any “issues” related to community transportation that we should be identifying tracking. We will go through the issue tracker during the meeting and then revisit at the end to add any missing ones.

Issue / Idea Raised	Lead	Next Step & Due Date	Update to SCC	Outcome / Status
Safety inspections for Volunteer Driver Programs – raised by Sylvia	NHDOT (Fred) → delegated to TA contractor	Contractor to review inspection protocols & report back by Sept 30, 2025	Oct 2025	In progress – delegated to contractor, report pending
Rural Health Grant				
SCC Strategic Plan				