

Alliance for Community Transportation SFY24 ANNUAL IMPACT STATEMENT

MORE PEOPLE

MORE RIDES

BETTER LIVES



ALLIANCE FOR COMMUNITY TRANSPORTATION

ACT and its partners are wrapping up another year of working to improve and expand transportation in the Seacoast and around the State. We are proud to announce that TripLink partner agencies served 15% more people and provided 11% more trips in SFY24 than in SFY23. Providers continue to grow toward and even exceed pre-pandemic service levels. And while pre-pandemic services may be used as the standard, we are also adapting and updating our services to meet the changing needs and preferences of our clientele.

This past year saw some increased outreach work for ACT. We attended two transition fairs for students with disabilities who are transitioning out of the school environment and provided travel training for students with disabilities in Dover and Berwick. We also presented at a Transportation Forum hosted by the Community Resource Network (CRN) along with TASC and the Portsmouth Senior Center. The forum provided an important opportunity for connecting with social service and healthcare staff to explain the opportunities and challenges for transportation providers in the region. COAST, ACT, Exeter TV, and St. Vincent de Paul collaborated to shoot a video promoting Route 7 on Demand to Exeter residents. The public service announcement was filmed in SFY24 and has just been released.

ACT is also deeply involved in work outside of the region. The Regional Mobility Manager worked with the other RMM's to provide the service listings for the SCC's new website and directory and KeepNHMoving.com. He also helps to lead a committee working to support volunteer driver programs. The Volunteer Driver Initiative worked throughout SFY24 to identify the funding that would be used to launch its statewide media campaign for volunteer driver recruitment. In September 2023 the committee hosted an in person training for VDP's. The mobility manager also volunteered on a Transportation Research Board project that will inform the work done to support VDP's around the country.

As SFY24 segued into SFY25, transportation has come to the forefront for local funders even as their research highlights that transportation continues to be an unmet need for many in our communities. ACT and its partners must continue to pursue new funding opportunities and expanded partnerships that will allow us to provide our clients with the level of service needed for them to age in place and remain active in our community.

Forward,
Rad Nichols, Chair
Jeff Donald, Regional Mobility Manager



SERVING OUR COMMUNITY AND OUR PARTNERS IN SFY24

7



Services offered to our clients

901



People who received rides

41,223



Trips provided by our partners

622



People who signed up for a
new service

256,401



Miles traveled

25,033



Calls answered by TripLink



FINANCIALS

ACT Standalone Financials

Revenue

FTA Section 5310	\$ 444,908
FTA Section 5307	\$ 31,030
Grants & TripLink Support	\$ 73,082
Partner POS Match	\$ 26,112
NonCash	\$ 42,219

Total \$ 617,351

Expenses

Mobility Management	\$ 136,261
TripLink	\$ 242,921
Transportation Services	\$ 238,168

\$ 617,351

ACT and Its Partners

Revenue

FTA Section 5310	\$ 444,908
FTA Section 5307	\$ 1,595,246
Older Americans ACT IIIB	\$ 156,622
Grants, Advertising, etc.	\$ 436,453
Contract Revenue	\$ 178,212
Fares & Rider Donations	\$ 74,767
NonCash	\$ 42,219

TOTAL \$ 2,928,427

Expenses

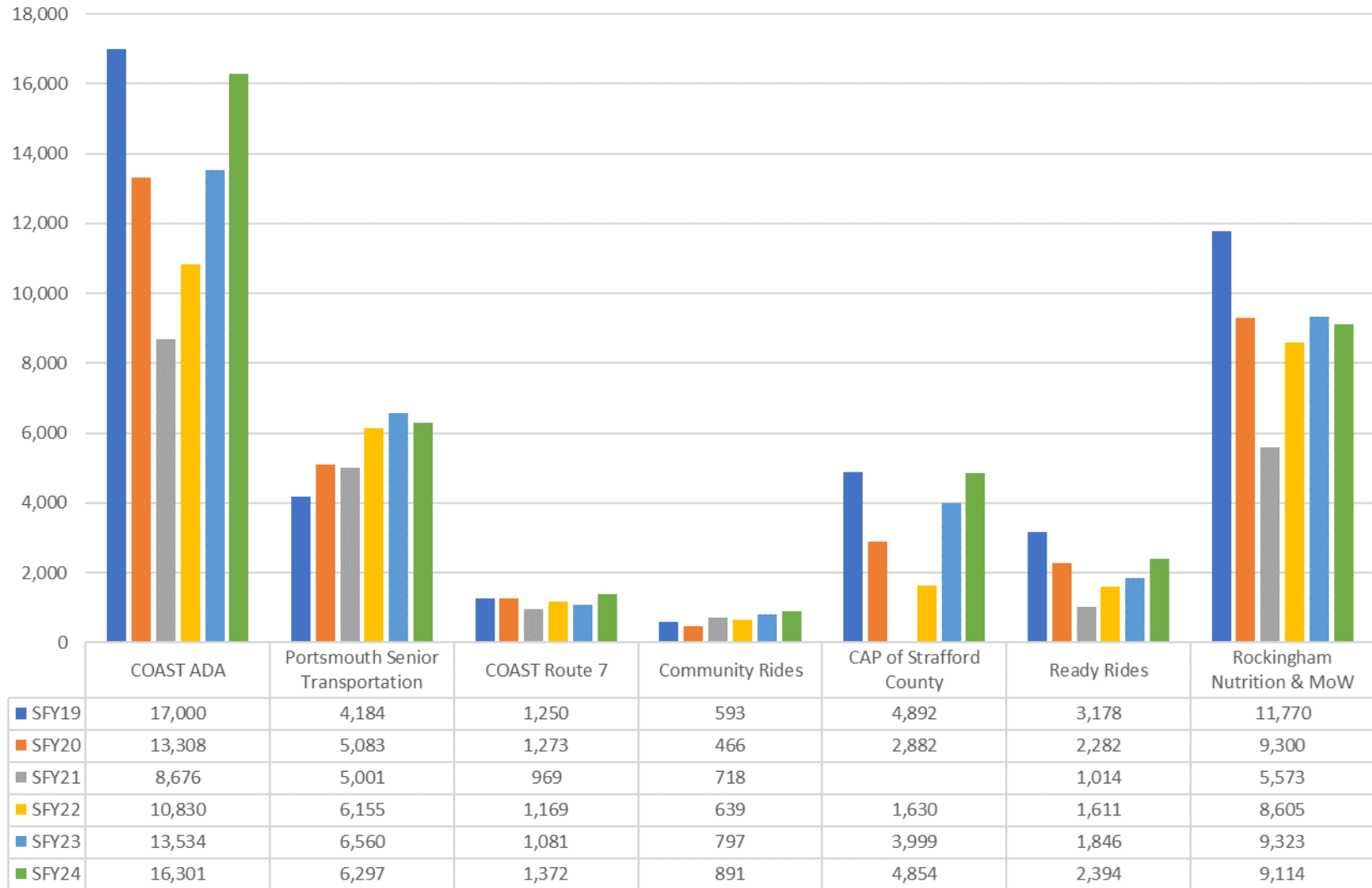
Admin	\$ 735,455
Mobility Management	\$ 136,261
Subtotal	\$ 871,716
Transportation Operations	\$ 1,519,911
Maintenance	\$ 239,530
TripLink	\$ 242,921
Subtotal	\$ 2,002,362

TOTAL \$ 2,874,079

ACT is the **Regional Coordination Council for Community Transportation** for Strafford County, eastern Rockingham County, Wakefield, and Brookfield. Our mission is to facilitate coordinated transportation services and to encourage the development of improved and expanded services throughout the region. We distribute FTA funds to projects serving older adults and people with disabilities in our region.



RIDERSHIP STATISTICS



RIDERSHIP STATISTICS



Unduplicated Riders



OUR PARTNERS & FUNDERS

Partners

Community Action Partnership of Strafford County
Community Partners
Cooperative Alliance for Seacoast Transportation (COAST)
Easterseals Homemakers & Health Services
Future In Sight
Goodwin Community Health
Granite State Independent Living
Great Bay Services
Indonesian Community Connect
Lamprey Health Care/Seacoast Public Health Network
Liberty Livery & Road Nannys
NH Disability and Health Program
One Sky Community Services
Ready Rides
Rockingham Nutrition and Meals on Wheels
Rockingham Planning Commission
Strafford Regional Planning Commission
Transportation Assistance for Seacoast Citizens (TASC)
Sharon Reynolds
Alex Beauchner

Funders

The following generously contributed to fund ACT and TripLink operations during the past year.

- Federal Transit Administration
- NH Department of Transportation
- Wentworth-Douglass Hospital
- Exeter Hospital
- Strafford County
- Rockingham County
- Endowment for Health
- Greater Rochester Community Health Foundation
- City of Dover Community Development Block Grant
- City of Rochester Community Development Block Grant