

**NH State Coordinating Council for Community Transportation Meeting Instructions**  
**Thursday, May 2, 2024 • 1:30-3:30pm • Hybrid Meeting**

**The SCC is required to meet at a physical location with a quorum of voting-members physically present. The SCC has determined that continuing to provide a Zoom component will help to maintain the high level of statewide participation achieved when meetings were completely virtual. In summary, all are welcome to attend the meeting in-person. Voting members are required to meet in-person unless excused by the Chair. Non-voting members, other stakeholders and members of the public may participate by Zoom. All Zoom participants will be listed as meeting attendees. The meeting will be recorded.**

**Physical Location**

Granite State Independent Living (GSIL)  
21 Chenell Drive, Concord NH

**Zoom Instructions SCC Hybrid Meetings August 2023 – May 2024**

Steve Workman will moderate Zoom during the meeting. Participants will arrive in the waiting room and are asked to wait patiently to be let in. Make sure you have your full name on your Zoom profile so we can identify who you are before we allow you access to the meeting. Always remain muted unless you are speaking. If you wish to speak, please use the “Raise Hand” button located under the “Reactions” tab and when done speaking please lower hand.

Please note that the Chair may limit discussion to voting members and/or impose a time limit on members of the public wishing to address the council.

A reminder to let Steve Workman know if you are a voting member and will be attending in-person so that we can ensure a quorum.

**Join SCC Meeting by Zoom**

**Please note that this is a series Zoom link that is good for regular SCC meetings August 2023 – May 2024. Also, this link is active for the 12:30pm SCC Leadership meetings. All regular attendees will be let in at the end of the leadership meeting, but prior to the regular SCC meeting which starts at 1:30pm.**

<https://us02web.zoom.us/j/85923893248>


Meeting ID: 859 2389 3248

Find your local number: <https://us02web.zoom.us/j/85923893248>

**NH State Coordinating Council for Community Transportation  
Granite State Independent Living • 21 Chenell Drive, Concord, NH • And by Zoom  
Meeting Agenda • May 2, 2024**

*Proposed motions are offered for convenience and accuracy. They do not necessarily reflect the opinion of the Chair or members and can be used, ignored, or amended as needed.*

Time	Mins	Item
1:30	15	I. <b>Call to Order, Welcome &amp; Introductions</b>
1:45	5	II. <b>Chairs Update – As needed</b>
1:50	5	III. <b>Meeting Minutes</b> 1. April 4, 2024
		IV. <b>Discussion/Action Agenda</b>
1:55	20	A. <b>SCC Mobility Management Network Updates</b> 1. State Mobility Manager Mission Moment – Teri Palmer 2. Key Performance Indicators update 3. CDC Grant Project Update – The end is near! Alia/Steve 4. Keep NH Moving Website Update – Steve
2:15	10	B. <b>Legislative Update – Steve</b> 1. Ten Year Plan 2. Federal Volunteer Driver Legislation & Support Letter
2:25	10	C. <b>NHDOT Updates – As Needed - Fred B</b>
2:35	15	D. <b>SCC Replacement Bylaws Introduced – Deb</b> 1. Proposed Motion: “Move to adopt the SCC Replacement Bylaws as presented.” 2. RCC Bylaws Adoption Status Report from Regions
2:50	10	E. <b>Annual Conference June 7, 2024 8-4pm – Steve &amp; Rad</b> 1. Registration is live today May 2 – Invitations will go out with link
3:00	10	F. <b>Nominating Committee – Rad &amp; Mike W.</b>
3:10	10	G. <b>SCC Strategic Workgroup Updates – Not already on the agenda.</b> 1. Update from Annual Report Workgroup – Teri Palmer 2. Sustainability – Ellen/Steve 3. Statewide Needs Assessment – As needed
		H. <b>Next Meeting: No Regular June Mtg - Annual Conference: June 7, 2024 8-4pm</b>
		V. <b>Member Announcements/Comments</b>
3:30		VI. <b>Adjourn</b>

**Happy May 2**  
*Less forceful than May the 4<sup>th</sup>*  
*Less fun than Cinco de Mayo*  
*Less important than Memorial Day*  
Have a Great Day Anyway!  


## NH State Mobility Manager Update for the May 2024 SCC Meeting

Happy Spring everyone! Or summer, depending on the day!

This month started off with attending the Endowment for Health Annual Meeting in Manchester. During that meeting a few of us that attended not only networked, but we heard from leaders across the State of NH talk about “What if we Could?”

The presenters spoke of healthcare costs, aging at home, the cost of raising children. But one of the questions that resonated with me was, What if we could view aging as a natural and positive part of our lives, and value the contributions our older neighbors make in our communities?

As transportation providers, mobility managers, partners/stakeholders working on community transportation and coordination, we work hard so our aging residents can live a full life, at any age. But, we are still constrained by the lack of funding, and the lack of transportation options for our aging adults, folks with disabilities, our youth. So, I say all of this to ask you, what are we doing in our regions to coordinate transportation, and what are the innovative efforts happening within your communities?

The link to the Endowment for Health Annual Report can be found here:

<https://online.fliphtml5.com/sxkfn/jltv/#p=1>

The mobility managers had a virtual meeting last month. We discussed performance measures, the stakeholders engagement tool presented by Judy Shanley at our last meeting, and the Keep NH Moving website.

There were multiple Regional Coordinating Council meetings. Many RCC’s are approving their updated by-laws. Discussions around innovative transportation are happening! Other topics are; how can we coordinate with other transportation in our regions; budgets for FY25.

I also participated in the FTA Region #1, #5 meeting with Judy Shanley. We had a presentation from Deborah Hill, and Mandy White on the SROI, Social Return on Investment research study commissioned by the Ohio Mid-Eastern Governments Association (OMEGA). This is a methodology that can assign a value in financial terms (dollars and cents) for the social value created by rural public transit and transportation. It was a very insightful presentation! Here is the link to the research if you would like to learn more:

SROI link: <https://omegadistrict.org/programs/transit/sroireport/>

In the latest update from ACL (Administration for Community Living) the SAR-TAC (Self Advocacy Resource and Technical Assistance Center) announced the 2024-2025 fellows. NH’s own Laura Lillian Davis was chosen to be a fellow based on her project “Inclusive Housing in Walkable Communities.” She will advocate for affordable, inclusive housing in walkable communities for those residents with disabilities. She will be awarded \$5000,00 for her project. This is a national opportunity and only 7 were chosen. The next opportunity for fellows will be in October of 2024.

My month ended being able to participate in the National Center for Mobility Management Planning Grant Pitch Session. I was able to listen in to the 4 finalists that are ‘pitching’ their project for the implementation grant funding that will be available soon.

### **Regional updates:**

As the rural regions come to the end of their Covid-19 Disparities Grant, there have been discussions at the RCC meetings that they will need additional funding for mobility managers to remain full-time. We have been discussing this at the Sustainability Workgroup meetings. As the regions continue their FY25 discussions, work will continue at the state level to secure funding so the regions will not need to rely on 5310 federal funding for the mobility manager network.

Alia Hayes (DHHS) has asked all of the rural mobility managers for their last quarterly report. This report will be for the time period of January 1<sup>st</sup> through March 31<sup>st</sup>. In addition to updates on their projects, the DHHS project officers are also asking the rural regions to “consider working with sub-recipients and encourage them to be succinct and help them structure the information being reported. Do provide quantitative/qualitative data but also provide needs/address gaps.

### **Region #4 update:**

Candy has been working with a representative from Disabled American Veterans organization in White River Junction Vt. To assist with getting NH veterans to the Vet Centers to access resources, group meetings. She will be working with Tala, and TJ to coordinate transportation to their Vet Centers as well soon.

Unfortunately, the volunteer driver program in the region is down a few drivers and aren't able to provide many trips. With help from the trip voucher program that was implemented from the DHHS Covid disparities grant, she has been able to assist riders with trips in the Sullivan County area.

### **Region #5 update:**

Highlight: HCS reported that ridership by Keene residents to the Market Basket in Swanzey for grocery shopping has increased significantly since the launch of the updated City Express Red and Black line routes. There continues to be strong demand for shopping trips by Keene residents on the Friendly Bus Shopping Shuttle as well.

**Challenge:** Securing funding to sustain the Keene Housing Kids Collaborative (KHKC) your transportation program beyond May 2024 continues to be a challenge as reported last month. The Endowment for Health (EfH) informed the KHKC Executive Director that the program will likely not be considered for funding through the Mackenzie Scott fund. EfH indicated the program would not be a good fit because: 1. It is an ongoing project with a very similar need (after school transportation) that many organizations around the State face and 2. EfH is looking to fund more innovative projects. KHKC is awaiting word regarding the Congressional Directed Spending requests it submitted to Senator Shaheen's and Representative Kuster's offices. The request is for funding to support the services KHKC provides, a portion of which would support transportation services. In the meantime, the mobility manager (TJ) has offered support with drafting a testimonial letter on behalf of KHKC to the Senate to be read during a public hearing about the Ten-Year Transportation Improvement Plan.

### **Region #8 Update:**

The Weare Transportation Survey has gathered over 300 individual responses.

They have continued DEI work with Victory Women in Vision and their transportation challenges. Back in December of 2023, they held a tour of the free MTA Downtown bus service with Victory Women in Vision to show the elders how to navigate the bus. Now, they are reporting that elders are successfully using the bus system on their own, and many are taking advantage of this service to explore employment opportunities.

Ben and Sylvia will be speakers during the Tri-State Learning Collaborative Association Inclusion Summit on May 1<sup>st</sup>.

### **Performance Indicators for the month of March 2024:**

There are still opportunities with getting providers to fill out the survey for performance measure #1, and #2. For performance measure #8 you will see this number starting to rise. Mobility managers are now reporting the total number of outreach events, as well as meetings that they are attending within the month. So much great work happening around the State!

Performance Indicator #1: Percent Change in Number of New Individuals Served Per Month.

Performance Indicator #2: Percent change in Number of Referrals made to another agency.

Performance Indicator #3: No-Shows

Performance Indicator #4 through #6 are reported quarterly from NHDOT. This will be reported on next month.

Performance Indicator #7: Funding obtained for mobility management services; and transportation services.

Performance Indicator #8: Number of completed outreach activities and events including media.

Performance Indicator #9: Number of service providers and stakeholders working collaboratively and engaged in the RCC.

Performance Indicator #10: Number and percentage of municipalities in RCC region with demand response service for older adults and individuals with disabilities operating at least three days per week.

Performance Indicator #11: Number of Volunteer Driver Programs in the region and their participation in the VDP Network.

Performance Indicator #12: Transportation service customer survey results and satisfaction ratings.

		Performance Indicators														
		Mar	1	2	3	4	5	6	7	8	9	10	11	12	13	Comments:
Regions		1	0	0	0	0	0	0	0	0	6	0	2	0	0	Collaboration being discussed for riders in Haverhill area
		2	0	5	0	0	0	0	0	6	13	0	4	0	0	Potential new funding coming for Correctional Facility Bike Project
		3	16	27	0	0	0	0	0	19	18	0	8	0	0	Over 250 brochures distributed
		4	5	10	0	0	0	0	0	22	17	0	1	0	0	New partner in the area-DAV
		5	28	6	0	0	0	0	0	6	16	0	1	0	0	New Transportation Task Force has been meeting with Able NH
		7	0	17	0	0	0	0	1	19	33	0	2	0	0	Awarded the \$2500 from previous month- Added new member to the RCC-Opportunity Networks
		8	32	13	0	0	0	0	0	8	11	0	4	0	0	Atkinson Elder Services are now members of the RCC-
		10	29	0	0	0	0	0	0	6	21	0	2	0	0	Additional volunteer drivers have been recruited for Exeter, Kensington, and Epping. Gather has joined the RCC membership.
		Total:	110	78	0	0	0	0	1	86	135	0	24	0	0	

**Funding opportunities:**

Chef Program (Hannaford’s) will be opening again soon

Rural Surface Transportation Grant (RSTG)

Deadline is May 24<sup>th</sup>

<https://www.transportation.gov/grants/rural-surface-transportation-grant-program>

Communities Sparking Investment in Transformative Energy-(C-Site)

Deadline-May 31, 2024

Funding is available for disadvantaged communities with eligible projects enhancing mobility in areas with low incomes and low vehicle ownership with clean energy technologies.

More information can be found: <https://www.energy.gov/>

**Upcoming events:**

May 1<sup>st</sup>-Tri-State Learning Collaborative Inclusion Summit-Virtual

May 20<sup>th</sup>-22<sup>nd</sup> Transit Retreat-Eerie PA

May 22<sup>nd</sup>-Volunteer NH hosts the Governor's Conference on Volunteerism-Saint Anselm College

May 23<sup>rd</sup>-Health Equity Conference-Meredith NH

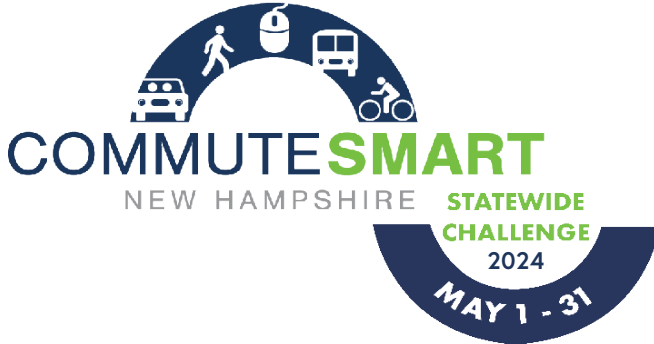
May 27<sup>th</sup>-Memorial Day

June 7<sup>th</sup>-NHTA/SCC Annual Meeting

June 8<sup>th</sup>-13<sup>th</sup>-CTAA Expo-West Palm Beach Florida

June 25<sup>th</sup>-27<sup>th</sup>-NEPTA Biennial Conference-Warwick RI

# Spring Challenge



01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024  
01-31 May 2024

## 2024 CommuteSmart Spring Statewide Challenge



Scan and Join

The spring statewide challenge is back again this year

To join, create a free account on our online trip logger or mobile app and track a sustainable trip this month

You will be teamed up with other members from your organization, so encourage co-workers to participate for a better shot at winning

You will earn rewards for every trip you take and be entered to win weekly raffles

VISIT [WWW.COMMUTESMARTNH.ORG](http://WWW.COMMUTESMARTNH.ORG)



# WHY COMMUTE SMART?

**Rack up the benefits for both employees and employers!**

-  **SAVE MONEY AND INCREASE VEHICLE LIFE**  
Cut costs on gasoline, maintenance, insurance, and daily wear and tear on your vehicle.
-  **INCREASE HEALTH AND BE MORE PRODUCTIVE**  
Increase physical activity by walking or biking or make travel time more productive while you carpool or use public transit.
-  **STRENGTHEN EMPLOYEE MORALE**  
Boost employee recruitment, productivity and morale by reducing the costs and stress associated with commuting.
-  **CREATE MORE PARKING AND HAVE ON TIME EMPLOYEES**  
Alleviating parking shortages and maintenance costs while reducing employee absenteeism, unexpected departures, and delayed arrivals.
-  **MAKE A STATEMENT WITHOUT A COST**  
Increase company PR and marketing opportunities by encouraging a better quality of life and a lower environmental impact. Take advantage of free services offered by CommuteSmart NH!



## STATEWIDE SPRING COMMUTER CHALLENGE

**May 1—31, 2024**



**LEARN MORE: [COMMUTESMARTNH.ORG](https://commutesmartnh.org)**

# HOW THE CHALLENGE WORKS

1 

Sign up at  
[www.CommutSMARTNH.com](http://www.CommutSMARTNH.com)

2 

REGISTER ONLINE

3 

PUMP UP YOUR TEAM

4 

COMMUTESMART  
May 1—May 31

5 

LOG YOUR TRIPS

6 

CHECK YOUR STANDING

7 

SHARE ON SOCIAL MEDIA  
#NHSpringChallenge

8 

COMMUTE FOR THE LOOT!

## Sign-up ✓ Commute ✓ Win!

**We invite you and your workplace to participate in the Statewide Spring Commuter Challenge!**


Between May 1 and May 31, log all of your sustainable commute trips taken in place of driving a single occupancy vehicle. Try walking, biking, transit, carpooling, skateboarding, telecommuting, or any combination of these options!

You'll be able to track where you stand against others with the improved leaderboard. Every trip you make and then log will get you closer to winning prizes. Contact [info@commutesmartnh.org](mailto:info@commutesmartnh.org) to sign up!

Encourage your team to log their trips and share on social media

Create friendly competition with neighboring businesses to see who can log the most trips

Make a statement and a difference in your community



Get more information at  
[COMMUTESMARTNH.ORG](http://COMMUTESMARTNH.ORG)