## RCC meeting minutes 10/17/23 1pm

## Held at Southwest Community Services, 96 Main St, Claremont NH

## Meeting called to order 1:03

in attendance: zoom: Taralyn Bielaski (Greater Sullivan County Health Council), Jennifer Cournoyer (RVCC), Beth Daniels (SCS), Jim Contois (Claremont City Council)

in person: Tim Josephson, Candy Reed, Teri Palmer, Nancy Meyer (City of Claremont) Amanda Mace (Turning Points Network), James Burquist, (Sullivan County Transportation0, Elyse Crossman (Greater Claremont Chamber of Commerce), Keith Thibault (SCS)

# Approval of meeting minutes 9/19/23

move to approve: Tim moves, Amanda second

change date of today's meeting to 10/17, correct what to was in last sentence, Brenda Burns not Brenda Baker

approved unanimously

## **Mobility Manager Updates**

Candy: happy to say that funding from DHHS grant is down to the minimum and it's been distributed/allocated/spent. Reached out to SC Correctional Facility (Donna and Chad) -- looking to see if they would start a bike repair program to give skills to inmates and to give people a mode of transit once they are released. Taking off in Carroll County already -- Project Bike Tech curriculum (National Program). The national director is coming to Conway next week to instruct adult ed people. Took a 2-year curriculum and condensed to 45 days. First one in the country. Teri working with Lori and Deb (?) at the state level, and if we can get that then the state correctional facilities will have it.

#### Overview of fund allocation

see sheet from Candy (included in packet)

Voucher program from hospitals will be working soon -- VRH or DHMC -- people who need to get from the hospital or get to an appointment. Vouchers can be turned in and used by On The Road Again in Claremont, SC Transportation, a taxi company in Lebanon as well (Gannon)

Vouchers will have numbers on them so they can be tracked

Golden Cross Ambulance will also accept these vouchers for people who need ambulatory rides

4H group - bike pop up events -- doing very well.

JS Auto car repair program -- as of last week they had already processed 14 applications, 12 of which have already been repaired. Amazing stories!!!

Newport Rec Center going well

SCS -- VDP safety kits purchased and in place

Newport Senior Center, Newport Meals on Wheels all good so far

Claremont Parks and Rec outings just approved

Looking for sustainability for the JS Auto repair program. Looking for sustainability for all programs

## **Statewide Mobility Manager Updates**

Teri:

We are in Community Transportation month right now

celebrating demand response transit -- paratransit, veterans services

some agencies are doing fare-free day, one agency is doing fare-free week, intro to bus drivers etc

next week is the last week: bike ped scooter and safety

commute smart buses bikes and brooms challenge (walk or rideshare or bike or use the bus)

incentives for people to participate. It was originally a business to business challenge -- mobility managers are promoting this to our businesses

#### Partner updates

Sullivan County Transit Agency going well, could always use more drivers (some in the works). Had to close a few routes due to staffing.

Volunteer driving is going very well, getting new drivers for the program

Trying to recruit paid bus drivers -- referral bonuses

(Teri: at the state level they are streamlining the background check/license check etc. Looking at ways the state can get this process better)

Claremont: Barnes Park playground was refurbed, downtown Halloween trick or treating

2 weeks ago chili cookoff fall festival (lots of rain so moved inside -- it was packed!) Many people liked it inside and will look at doing this in the future

Greater Claremont Chamber of Commerce -- busy shop small shop local season, Friday movie on the green this week

SCS: fuel assistance is open now, plenty of time, plenty of room

Claremont Chamber would like to help promote the fuel assistance, Keith will get a blurb to the GCCoC for the fuel assistance

Beth said we will be putting it in their newsletter too

Teri: working with Kearsarge Partner Group again, some folks talking about the New London/Newport/Kearsarge area -- how to organize transportation

GSCSC/Taralyn: Center for advancing rural health equity in Fairlee VT Fall Gathering Oct 30

Public health network with Newport Health Center, New London Hospital and Kearsarge partners -- social isolation event in December

Jim wanted a list of transportation services to share with the city and the public

## **Review Updated RCC By-laws proposed**

Candy: many of these proposals come from the MM blueprint

Solutions don't always have to be a cookie cutter approach

Candy works to help people find solutions when the solutions are not readily apparent

section 5:

why participation is important

community level action and address community needs. address gaps and solutions, spread word about resources, recruit more members. Participate in ways you are comfortable. Enhanced Mobility For All!

Keith: the members of the RCC are the guideposts -- ensure the RCC is on the right track and serving the population/community

With mobility management, we can connect more people to transit than ever before

This program is much different from others -- this is entirely public with no restrictions on most things -- we need the public to help guide the RCC

Reconstituting this board post-COVID and it's an opportunity to tackle the new problems we are seeing

Some bylaws cannot be changed because they must adhere to the blueprint for MMs

SCC Governance committee is looking for corrections and changes or questions -- there will be a listening session on 10/23. IF people can get comments by the 20th, Candy can take that feedback to the Governance Committee

Teri: went through bylaws and talked about certain sections that have been heavily discussed:

- 5.5 -- they do things differently in one region, so some notes are on that -- negotiation for lead agency some regions (SW Region 5), the RPC runs the MM and has a conflict-of-interest statement -- they would like to tweak it for their region. In region 10, one-call one-click center and MM duties separately. Some bylaws don't fit perfectly in these regions.
- 5.6 -- some conversation around that one -- because of the roles the MM play in the RCCs. This wording came from the blueprint
- 5.7 -- lead agency is the direct supervisor of the MM. RCCs build the work plan, but the lead agency directly supervises the MMs
- 5.8 -- most RCC chairs show up for the RCC meeting and that's all they do for the RCC. This might be changed to either lead agency or Teri being the point of contact

- 5.9 -- some conversation about this too: work through the chair to resolve issues with MM -- this might be changed to the lead agency
- there has been some talk about a supermajority vote and that quorums are being met
- election of officers -- nothing too controversial
- some of these bylaws come out of the RSAs
- in the bylaws they are taking out the treasurer position, possibly merge with secretary but there needs to be a financial update at meetings
- special meetings, virtual meetings, what constitutes a quorum

If anyone has any feedback, let Teri or Candy know.

Beth: as they are finalizing by laws, we should think about the governing body piece and what our officers should look like -- not the RMM, the State MM or the lead agency -- we need members from the other groups in the RCC to take on responsibilities

Nancy -- found some typos, I will send those on

15-page version went out last Thursday, most current

## **Discussion for election of officers**

- important to vote in officers because we are one of the only regions without eligible officers
- Secretary -- Tim Josephson UVLSRPC -- nominated by Nancy, second by Taralyn
- Chair -- Elyse Crossman Greater Claremont Chamber of Commerce nominated by Nancy, second by Taralyn
- Vice Chair -- Amanda Mays, Turning Points Network nominated by Nancy, second by Taralyn moved as a block to vote, approved unanimously

will revisit in June at the end of the fiscal year

# Next meeting: December 19 (3rd Tuesday)

Elyse moved to adjourn, Tim second

Adjourned at 2:12 pm