



**REGIONAL
COORDINATION
COUNCIL**
For Community Transportation
Safe, accessible & affordable mobility for all

Notice of meeting

ATTACHMENT 1

Who: Greater Nashua Regional Coordination Council
for Community Transportation (RCC7)
When: **Thursday, August 27th, 2026, at 10 am**
Where: NRPC Conference Room, 30 Temple Street, Suite 310, Nashua, NH, 03060. If you
are unable to attend in-person, you may participate remotely through [Zoom](#):
Meeting ID: 886 9364 0466
Passcode: RCC7

Agenda

1. Call to Order & Introductions
2. Approval of June 2026 meeting minutes (Attachment 1) **Action Item**
3. Follow-up from June meeting (Attachment 2)
4. NHDOT Proposal to SCC realignment of Regional Coordination Councils to County boundaries - (Attachment 3) – *Discussion*
5. Community Transportation Network updates
 - NTS technology and service updates
 - Lowell Regional Transit Authority – Nashua service connection
 - NRPC – MPO NHDOT changes proposed for FTA 5304/5305 planning programs
 - NRPC – MPO 5311(f) – Keene to Peterborough to Nashua service
 - RMM – implementation of Opioid Abatement Community Grant rides program
https://nashuarpc.org/planning_services/opioid_abatement_community_grant_program.php
6. LCTP Goals Subcommittee Update (Attachment 4) – *Information/Discussion Item*
7. Member & Community Concerns, News and Outreach Opportunities – *Information Item*
8. Other Business
9. Adjournment

Next Meeting: TBD

Refreshments will be provided.



Draft Minutes Greater Nashua Regional Coordination Council for Community Transportation (RCC7)

Thursday, June 25, 2026, 10 am, Public Meeting with Zoom Option

Attendees:

Mike Apfelberg, United Way of Greater Nashua* (Zoom)
Bill Ayer, Voices of Major Drive*
Fred Butler, NHDOT (Zoom)
Beth Brow, Caregivers*
Sandra Delosa, Town of Merrimack Welfare Department* (Zoom)
Nonny Egbuonu, Community Advocate (Zoom)
MaryAnn Gamache, Greater Nashua Mental Health*
Ben Herbert, RCC8 (Zoom)
Janet Langdell, SVTC, Chairperson*
Jim Leach, Harbor Care (Zoom)
Andrea May, Harbor Care (Zoom)
Stephanie Michaud, Rescue Mission
Kerry Miller, NTS, Vice-Chair*
Thayna Miquelino, Lamprey Health
Rocky Morelli, Opportunity Networks*
Angelique Pandolph, Easterseals NH*
Don Paré, Gate City Bike Coop*
Carole Totzkay, Retired NHHS
James Wilkie, Caregivers*

NRPC Staff:

Donna Marceau, Regional Mobility Manager
Matt Waitkins, MPO Coordinator, Secretary*
Emma Rearick, Transportation Planner
Salem Quinn, Admin./Comms. Coordinator

*Denotes RCC7 Voting Member

1. **Call to order:** Langdell called the meeting to order at 10:01 am. She extended congratulations to United Way on their successful “Over the Edge” event, Opportunity Networks on their successful fundraising at The Nash Casino, and NRPC on receiving a grant for the Opioid Abatement Program. Introductions were made around the room and on Zoom.
2. **Approval of May 2026 meeting minutes (Attachment 1) Action Item:**
 - **Motion by Pandolph: To approve May 28, 2026, Greater Nashua Regional Coordination Council for Community Transportation (RCC7) meeting minutes, as presented.** Second by Apfelberg. A roll call vote was conducted. **Motion was adopted** with Delosa abstaining.
3. **Election of Officers and confirmation of two (2) Designated Representatives of individual Members to serve on the Executive Committee for FY27-29 Action Item:**
 - **Slate of officer candidates: Janet Langdell (SVTC) Chairperson; Kerry Miller (NTS) Vice-Chair; Matt Waitkins (NRPC) Secretary:**

Motion by Wilkie: To re-elect Janet Langdell (SVTC) as Chairperson; Kerry Miller (NTS) as Vice-Chair; and Matt Waitkins (NRPC) as Secretary for the Greater Nashua Regional Coordination Council for Community Transportation (RCC7). Second by Pandolph. A roll-call vote was conducted. **Motion was adopted unanimously.**
 - **2 Executive Committee positions: James Wilkie (CG) & Rocky Morelli (ON)**



Motion by Waitkins: To confirm Rocky Morelli and James Wilkie as the two (2) designated representatives of the Greater Nashua Regional Coordination Council for Community Transportation (RCC7) to serve on the Executive Committee for FY27-29. Second by Ayer. A rollcall vote was conducted. **Motion was adopted** with Wilkie abstaining.

4. **Review & Approval of Proposed Gentle Care Rides rate adjustments for FY27 & retroactive (5310 RCC Funding) (Attachment 2) Action Item.** Waitkins gave an overview of the negotiated rates. NHDOT requires discussion and approval of the rates. Gentle Care Rides is one of our providers, the only wheelchair provider in the Community Rides Program, and their rate is being updated. Langdell clarified the rate restructuring. She also answered questions regarding the types of rides and when they are needed. Gentle Care Rides has a Medicaid contract and covers Southern NH, including Manchester. A question was asked about wheelchair rides to the Longwood Medical Area, and Donna Marceau mentioned that she has not received requests of that nature.

Waitkins went through the various rates once all questions were addressed. Requests after 5 pm and on weekends/holidays are not typical, and most ride requests are in the region, so it's not likely that RCC7 would incur any extra charges for those reasons. NRPC is doing monthly billing for the Community Rides Program. Staffing issues are a challenge across the board, particularly for drivers. The transportation sector is perpetually short-staffed. At least 2 people wanted to start transportation services, and we referred them to Butler at NHDOT.

- **Motion by Miller: THAT the Greater Nashua Regional Coordination Council for Community Transportation (RCC7) approve the proposed Gentle Care Rides rate adjustments for FY27 & retroactive to 7/1/2025 (which is the beginning of the 5310 RCC Funding contract term), as presented.** Seconded by Wilkie. A roll call vote was conducted. **Motion adopted** with Paré abstaining.
5. **Proposal to change FY27 RCC7 meeting schedule to every other month: Action Item.** Similar to the SCC, the RCC 7 does not usually meet in July. RCC 7 is considering going to every other month for RCC7 meetings. The SCC is considering moving to an every other month schedule to allow for committee work in the off month. RCC7 would want to coordinate our meeting schedule with that of the SCC so that communications are shared in a timely fashion. Also RCC7 might need to call a special meeting depending on action items needed for NHDOT. General discussion about meeting monthly versus every other month.
- **Motion by Waitkins: THAT the Greater Nashua Regional Coordination Council for Community Transportation (RCC7) not meet in July and will table the meeting schedule decision until August.** Second by Gamache. A roll call vote was conducted. **Motion was adopted unanimously.**
6. **Executive Committee update:** Langdell gave updates from the Executive Committee. October is Community Transportation Month. Regional Champions and Heroes are typically recognized at the October RCC7 Meeting. Discussion around continuing this tradition. Lori Lorman was the first to receive the award. The second-year award went to the late John Burkitt of Gate City Bike Co-Op (he also received an award at the Annual RTAP Conference). Consensus was reached to continue celebrating Regional Champions and Heroes at the October meeting. The traditional end-of-year report for the 5310 programs will be available at the August meeting, as we're waiting for the final billing.
7. **LCTP Goals Subcommittee Update:** Miller gave updates from the subcommittee, which met in June. It was a smaller group because not everyone was able to attend. Work continues on the outreach



distribution list and attending as many neighboring RCC meetings as possible. They are trying to gain information and learn from new contacts. A document outlining action items and an infographic to come. Also discussed the RCC7 presence on the NRPC website, and that edits can happen at any time.

8. **Statewide Coordinating Council Update:** Pandolph gave updates from the Statewide Coordinating Council (SCC). The SCC partnered with The New Hampshire Transit Association (NHTA) for their annual meeting in early June. People from all different regions around the state can get together and share good information. There were great presentations, particularly one from Scott Bogren of CTAA about upcoming changes. While reauthorization may not make it through Congress before the September 30th deadline, there are still good conversations happening about making improvements for transportation providers. There was also a presentation from Lily Wellington of The NH Commission on Aging, which oversees the community transportation needs assessment. Expected to see information from that assessment come out publicly towards the end of July. Awards were presented to Champions for each region. Able NH is hosting their Disability Pride Parade and Festival on July 18th from 10 am – 1 pm. Will send the flyer to the group. They also host monthly lunch and learns, and they post the recordings after the sessions on their website.
9. **Regional Mobility Manager highlights & outcomes:** Marceau gave updates. NRPC received a grant from NH Charitable Foundation and Granite United Way for \$38K for transportation assistance to those impacted by the opioid crisis. This grant will pay for bus passes, rides, and outreach materials. 24 out of 78 organizations who applied are receiving funds. She receives plenty of calls from people with opioid problems. Applying for grants is a complicated process, and she received help from Kate Lafond & Jay Minkarah in the application. Waitkins noted how much work Marceau put into this grant, and it was completely her initiative. There is a written plan on how the grant will be implemented, and she will send the plan to Langdell. Met on June 1st for statewide mobility management. There was information about Medicaid, and she learned about the process of accessing Medicaid. Four Medicaid insurance providers were present at the Zoom meeting.

Herbert at SNHPC is moving to planning, so Region 8 is looking for a new Regional Mobility Manager. Marceau spent time fundraising, with help from the NRPC Planning Team Cassie Cashin and Nick Principato for brochures and proposals. The NRPC Foundation has dates at the end of September at The Nash. Reached out to Franklin Savings, asked Gentle Care Rides to go to their bank to inquire about community tax credits, and will talk to Bar Harbor Bank as well. She is working to establish personal connections to help fundraising and grants. Marceau passed along a draft of the Community Rides brochure. Also spoke to the LRTA about the bus to Lowell; at this point will stop at Buffalo Wild Wings in Tyngsboro at the Pheasant Lane Mall. They are still waiting for approval from MassDOT to cross the state line. Marceau has received lots of requests for information, and she attended 18 outreach events. Of the 46 requests, 1 asked for the Axuda loan, which is not available anymore. One call wanted wheelchair transportation. She couldn't provide a ride, but she gave resources. Another needed 8 physical therapy rides. She arranged one ride, and could not provide 8. Potentially received help from family for the other rides. When Marceau has time, she tries to follow up with the callers.

10. Member & Community Concerns, News, Outreach Opportunities



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- **Paré:** Updates from the Gate City Bike Coop. Carrying on what John Burkitt started. They recently had a bike clinic at the Ledge Street School, and at the Boys and Girls Club. There's another clinic coming up on July 11th at the Tree Streets.
 - **Waitkins:** Waitkins is on the board of the Community Volunteer Transportation Company, which is the volunteer driver program in the Monadnock region. At their June board meeting, they discussed expanding coverage to Mont Vernon, Lyndeborough, and Wilton. Waitkins stated that the conversation will be continued in September.
 - **Langdell:** At our April meeting, Marcy Stanton was here from Lyndeborough representing the Wilton/Lyndeborough Women's Club who were exploring creating a volunteer driving program (VDP) in that area. Waitkins, Marceau, and Langdell met with them on June 1st and reviewed what resources there are, where the gaps in service are, and information about starting a VDP. They had a very productive conversation relative to what it takes to start a very informal VDP and some of the considerations to build a larger VDP similar to CVTC. They've taken the reins in hand and are working on a survey for their community. Thanks to Herbert in Region 8 for his Town of Weare survey. It was shared with this group with a couple of other suggestions. We're looking forward to seeing what they're going to come out with. SVTC, with the Wilton/Lyndeborough Women's Club permission, incorporated some very preliminary advertising about the initiative to solicit some information, and we did get three or four people who were interested last Saturday at Wilton Summerfest. The town administrator from Lyndeborough is very interested as well.
 - **Miller:** Nashua Transit System offers a senior ID card for people aged 60 and older so that they can ride the regular city bus for free. It's through a state grant program from the Bureau of Adult and Aging Services. In the past, they would go to the transit center ticket window, show a form of ID like a driver's license or a non-driver ID or a passport, and then receive the senior ID card. It's free, but if you lose it twice, then you must pay for it. This year the state is having folks fill out an application to get the card so that they can gather more data for the grant program. It's the same information people would normally give to us: their name, date of birth, and where they live. There are also some survey questions on the back of the application. Fill out the application first, then you bring it to the ticket window, and the clerk will get your new card. The cards are good for a year. You can come anytime, but it's recommended you come before July 22nd. You don't need to be a Nashua resident. Miller will follow up with Egbuonu about her form.

11. Other Business: None

12. Meeting adjourned at 11:42 am.

The next meeting is Thursday, August 27, 2026.

Respectfully submitted by Salem Quinn, Administrative/Communications Coordinator, NRPC



Memo

ATTACHMENT 2

Greater Nashua Regional Coordination Council ~ RCC7	
To:	RCC7 Members and Attendees
From:	Janet Langdell, SVTC M&PM, RCC7 Chair
CC:	Kate LaFond, NRPC Assistant Exec. Director
Date:	8/21/26
Re:	Follow Up from June Meeting and FY26 End-of-Year Fiscal Year Report

RCC7 FY27 Meeting Schedule

At the June meeting we initiated a discussion about possibly moving the RCC7 meeting schedule to every other month and coordinating our schedule with the new SCC every other month meeting schedule. At present, the regular SCC Council Meetings will occur every other month starting September 3, 2026, through May 6, 2027. October is the NH Community Transportation month and RCC7 planned to continue to recognize our Regional CT Hero. Additionally, the SCC plans to vote on the NHDOT RCC Realignment proposal at their November meeting. For these reasons, I am suggesting that we meet monthly through November, take a break in December, and revisit further changes at the January meeting.

3rd annual Greater Nashua Community Transportation Hero

October is the **NH Community Transportation Month**. RCC7 is soliciting nominations to recognize the 3rd annual Greater Nashua Community Transportation Hero. Last year, John Burkitt was posthumously recognized for his contributions as the founder of the Gate City Bike Co-op and in 2024 Lori Lorman from NTS was recognized for her 40 years of service!

Simply stated - For this honor, an individual or organization can be recognized for their dedication and efforts to enhance community transportation in our region. It could be a volunteer driver, a staff person, an organization providing rides or supporting rides. The door is wide open!

The RCC7 Executive Committee would like to receive nominations by Tuesday September 29th. Please email the name of the person or organization along with a brief description of why you believe they should be honored. Email nominations to Janet Langdell (RCC7 Chair) at Langdell508@comcast.net. Thank you in advance!

Community Transportation Needs Assessment (CTNA) Report is Now Available

The New Hampshire Commission on Aging has released **Getting There Together**, the state's largest study of community transportation. The report explains where older adults, veterans, and disabled adults are facing transportation challenges, including missed medical appointments, how confident older adults feel behind the wheel, and other key measures of transportation security. The CTNA was built by the New Hampshire Commission on Aging and serves as an

honest snapshot of where we are today and provides a thorough analysis of our current situation. In addition, it also provides a road map and direction for how to solve the problems of today and projected issues of tomorrow, along with funding ideas and directives that make sense for local communities. The assessment drew on 2,774 survey responses, 11 focus groups, 72 stakeholder interviews, and 5 public forums, confirming long suspected gaps.

Find the link to the full report here:

https://www.nhcoa.nh.gov/sites/g/files/ehbemt946/files/media/media_document/getting-there-together-nh-community-transportation-action-plan.pdf

Find the link to the CTNA County Profiles here:

https://www.nhcoa.nh.gov/sites/g/files/ehbemt946/files/media/media_document/ctna-state-and-county-profiles.pdf

Find the link to the CTNA Data Companion & Headline Statistics Crosswalk here:

https://www.nhcoa.nh.gov/sites/g/files/ehbemt946/files/media/media_document/ctna-data-companion.pdf

RCC7 FY26 End-Of-Year 5310 RCC Funding report

Per the RCC7 Bylaws and the State Coordinating Council's expressed expectation that the RCCs will regularly receive and review financial reports relative to FTA 5310 (RCC) funding, below is the End-of-Year report for fiscal year 2026 (July 1, 2025, through June 30, 2026).

NHDOT RCC FTA 5310 allotment for Region 7 = \$255,500 per year (federal dollars only)

FY2026 - 5310 RCC Funding			Actual Expenses Billed w/ Federal-Local match breakdown					Balance Year-to-Date
Category		Starting Budget	Q1	Q2	Q3	Q4	Total	
NTS SV POS		\$219,047.40	\$49,017.60	\$48,251.70	\$47,485.80	\$49,017.60	\$193,772.70	\$25,274.70
Federal	NTS Souhegan Valley Service	\$175,237.92	\$39,214.08	\$38,601.36	\$37,988.64	\$39,214.08	\$155,018.16	\$20,219.76
Local	SVTC	\$43,809.48	\$9,803.52	\$9,650.34	\$9,497.16	\$9,803.52	\$38,754.54	\$5,054.94
GN Community Rides POS		\$12,000.00	\$2,246.00	\$2,349.60	\$886.10	\$1,941.30	\$7,423.00	\$4,577.00
Federal	Region 7 service	\$9,600.00	\$1,796.80	\$1,879.68	\$708.88	\$1,553.04	\$5,938.40	\$3,661.60
Local	NRPC Foundation	\$2,400.00	\$449.20	\$469.92	\$177.22	\$388.26	\$1,484.60	\$915.40
Caregivers		\$12,500.00	\$1,949.18	\$2,594.40	\$2,896.95	\$5,052.50	\$12,493.03	\$6.97
Federal	Caregivers NH	\$10,000.00	\$1,559.34	\$2,075.52	\$2,317.56	\$4,042.00	\$9,994.42	\$5.58
Local	Caregivers NH	\$2,500.00	\$389.84	\$518.88	\$579.39	\$1,010.50	\$2,498.61	\$1.39
NRPC		\$7,000.00	\$1,686.55	\$871.08	\$1,827.83	\$2,490.84	\$6,876.30	\$123.70
Federal	NRPC - MM/CM	\$5,600.00	\$1,349.24	\$696.86	\$1,462.26	\$1,992.67	\$5,501.04	\$98.96
Local	Providers*	\$1,400.00	\$337.31	\$174.22	\$365.57	\$498.17	\$1,375.26	\$24.74
Regional MM **		\$55,000.00	\$22,367.06	\$31,626.10	\$99.74	\$99.36	\$54,192.26	\$807.74
100% Fed	RMM Program	\$55,000.00						
Total Federal		\$255,437.92	Federal Remaining					\$24,793.64

9 cent difference due to base 40 cents and Excel rounding

* Local 20% Match for NRPC contract services is paid proportionally by provider agencies or programs.

Reconciliation of this shared amount will come in the 4th quarter when all fiscal year expenses are known.

** Note: This represents only half of the funding for the RMM position. The other half comes from NRPC's NHDOT UPWP contract.

Source: NHDOT RCC Region 7 spreadsheet invoice and related billing documents.



ATTACHMENT 3

Greater Nashua Regional Coordination Council ~ RCC7	
To:	RCC7 Members and Attendees
From:	Janet Langdell, SVTC, RCC7 Chairperson
CC:	Mat Waitkins, NRPC MPO Coordinator, RCC7 Lead Agency Rep.
Date:	8/18/26
Re:	NHDOT Proposal to SCC to Realign RCC regions by county

On 8/3/26, Fred Butler, NHDOT, sent an email to SCC members, RCC chairpersons and the Regional Mobility Managers about a proposal to realign the current (8) RCC boundaries to be in line with the (10) State of NH counties. This proposal was *brand new news* to me, Matt Waitkins, and Camille Correa among others.

Included below are the original email and the attachment proposal, along with the first public response by Rad Nichols of Region 10 ACT along with Fred Butler's response to that email. Region 10 had their monthly RCC meeting on August 12th.

At the RCC7 meeting on 8/27/26, we would like to gather any questions, reactions, or thoughts that RCC7 members and supporters have regarding this realignment proposal by NHDOT which will have significant impact on operations not only in our region but statewide.

Thank you in advance for reading through the following materials!

Frederick Butler <frederick.j.butler@dot.nh.gov>

8/3/2026 10:08 AM

Proposed realignment of RCCs to counties

To csawyer@nhadulthood.org <csawyer@nhadulthood.org> • Elyse Crossman <director@greaterclaremontnh.org> • Frank Dobisky <frank@thomastransportation.com> • info@souheganvalleyrides.org <info@souheganvalleyrides.org> • MWhitten@mtabus.org <mwhitten@mtabus.org> • nichols@coastbus.org <rnichols@coastbus.org> • Tom Schamberg (Tom@yourpromosolution.com) <tom@yourpromosolution.com> • Charles Saia <charles.j.saia@gcd.nh.gov> • Gene Patnode <gene.p.patnode@dhhs.nh.gov> • Ryan Renault-Smith (rsmith@mtabus.org) <rsmith@mtabus.org> • Steve@transportnh.org <steve@transportnh.org> • Deborah Ritcey <dritcey@gsil.org> • Melina Hill Walker <mhillwalker@endowmentforhealth.org> • Charles Lewis <charles.a.lewis@doe.nh.gov> • jesse@greenwaveev.com <jesse@greenwaveev.com> • Terri Paige - BMCAP (tpaige@capbm.org) <tpaige@capbm.org> • Jay Minkarah <jaym@nashuarpc.org> Copy Ben Herbert <bherbert@snhpc.org> • Candy Reed <creed@scshelps.org> • Cindy Yanski <cyanski@bm-cap.org> • Donna Marceau <donna@nashuarpc.org> • Jeff Donald <jdonald@coastbus.org> • Lisa Steadman <lsteadman@swrpc.org> • nalphonso@snhpc.org <nalphonso@snhpc.org>

Good morning, RCC Chairs and SCC members!

FYI, SCC leadership is planning on holding a discussion at September's SCC meeting regarding realigning the current (8) RCC boundaries to be in line with the (10) counties. Please see the attached document for additional details. A vote will be planned for November's meeting to ensure we at NHDOT have sufficient time to amend the RCC funding distribution methodology for next biennium should the vote pass.

Thanks and have a great week,

Fred

Fred Butler

Public Transportation Administrator, NHDOT

7 Hazen Dr., PO Box 483

Concord, NH 03302

Tel: 603-271-2565

Frederick.J.Butler@dot.nh.gov

[FTA Grants & Related Information | Department of Transportation](#)

The NHDOT Proposal begins on the next page and is followed by an initial response and questions from Region 10. I have also included a NH map of the RCC regions with county delineations.

Proposed Realignment of RCCs to County-Based Boundaries

NH State Coordinating Council, August 2026

Purpose

The [SCC](#) is planning a vote to decide whether New Hampshire's current 8 Regional Coordinating Councils (RCCs) should be realigned to match the state's 10 counties. This document outlines key pros and cons, as well as the rationale behind the recommended path forward. Discussion is planned for the September 2026 SCC meeting, with a vote planned for November's meeting.

Note: Fred Butler, NHDOT, created this to document known considerations for initial discussion purposes. There may be other important considerations; stakeholders are encouraged to attend the September 2026 SCC meeting to provide additional input.

Pros of Moving to 10 County-Based RCCs

Improved Public Clarity

Current RCC boundaries were drawn to reflect estimated hospital catchment areas circa 1997—catchment areas that were never perfect and that are constantly morphing as new hospitals/medical complexes spring up. Residents generally know their county, making it easier for customers to identify the correct RCC and mobility manager. This simplifies outreach, referrals, and customer navigation. Customers should be the primary consideration.

Potential for Stronger County Engagement

County delegations may be more inclined to invest in and advocate for transportation services when RCC boundaries are aligned with county governance structures.

Better Alignment with Future Outreach Plans

Because public-facing RCC materials are currently minimal—and a major statewide media campaign is planned—realigning now avoids costly rebranding after public awareness has increased...with or without an infusion of Rural Health Transformation funding to that end.

Flexibility Will Be Maintained

Mobility managers can be part-time or shared across counties/RCCs as is done now. This significantly reduces the cost impact of adding two additional RCCs. For example, Belknap and Merrimack Counties (and any other two counties) can still be governed as a single RCC/Mobility Manager provided both counties approve such an arrangement.

Bonus: Streamlined Funding Allocation

Census data is provided at the county level, eliminating the need to manually allocate town-level data into current RCC regions. This will simplify long-term 5310 formula distribution and reduce administrative overhead. While this generally only currently affects NHDOT when calculating regional allocations, it could affect other state agencies in the future.

Cons of Moving to 10 County-Based RCCs

Transition Disruption

Existing RCCs have established relationships, service patterns, and collaborative networks that would be disrupted during the change. The level of effort needed to effect the transition will be substantial.

Increased Administrative Load

More RCCs mean more councils, likely resulting in more meetings and more quorum requirements. Even with volunteer participation, coordination demands will increase. Inter-county (inter-RCC) coordination agreements will likely increase.

Risk of Fragmentation in Service Delivery

Realignment may require new coordination agreements for cross-county routes or shared programs.

Short-Term Complexity

New boundaries will require updates to internal documentation, partner directories, planning processes, and mobility manager routing—though this is mitigated by the current low level of public-facing materials.

SCC Leadership's Recommendation

Proceed with realigning RCCs to match the 10 county boundaries.

Implementing this change now positions the state to:

- Launch future public outreach with a simpler, intuitive, county-based framework.
- Standardize data handling and funding formulas.
- Enable counties to play a more active role in mobility coordination.
- Avoid a far more disruptive realignment after public branding has taken hold.

The question comes down to: A decade from now and beyond, what boundaries will make the most sense? SCC's leadership is hard-pressed to assert the answer is the current boundaries. Yes, there will be headaches as we make the transition, but the short-term strife should not dictate the long-term goal of optimizing the RCCs based on what makes sense for customers.

New Hampshire

Community Transportation Regions

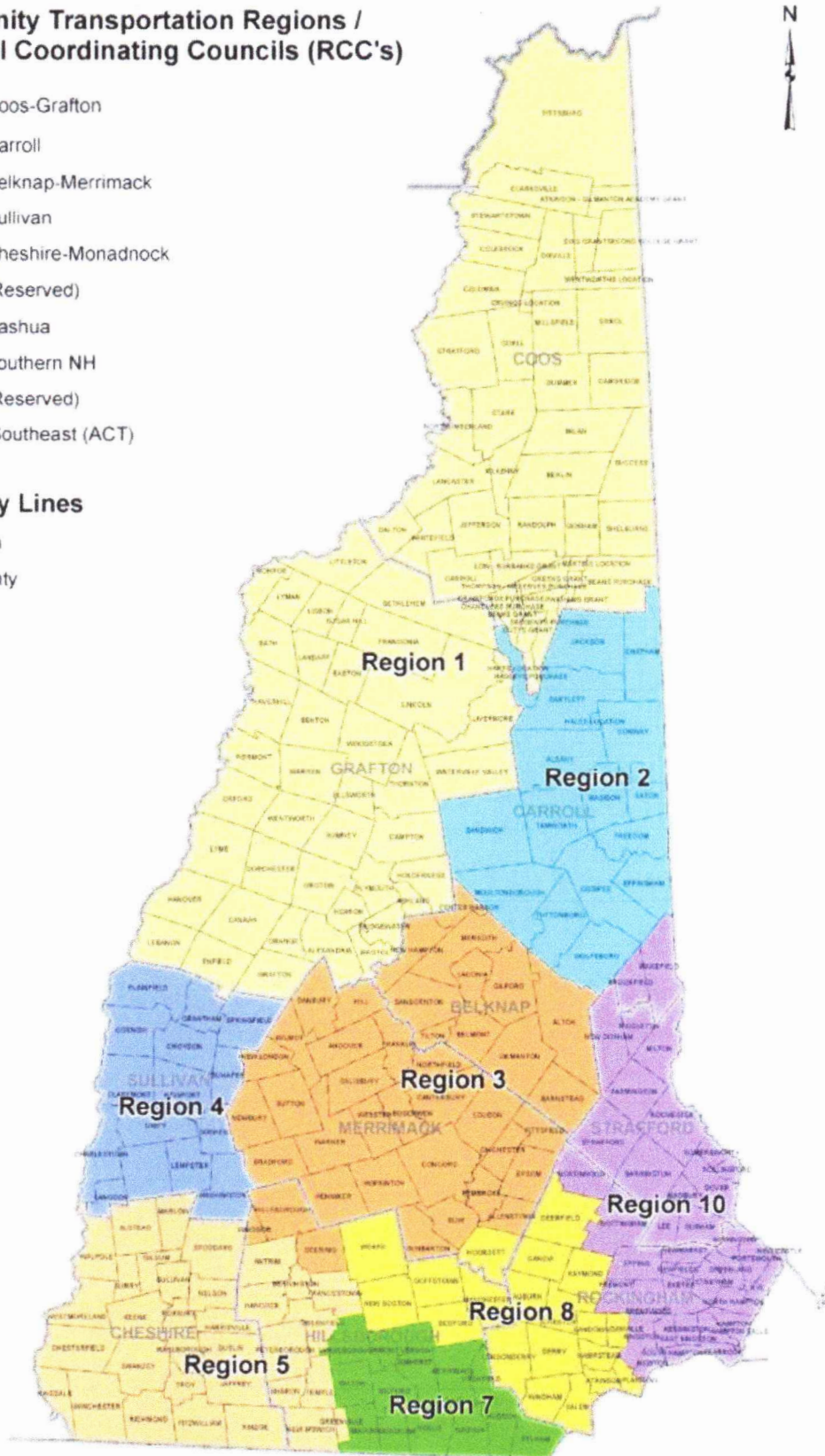


Community Transportation Regions / Regional Coordinating Councils (RCC's)

- Region 1: Coos-Grafton
- Region 2: Carroll
- Region 3: Belknap-Merrimack
- Region 4: Sullivan
- Region 5: Cheshire-Monadnock
- Region 6: (Reserved)
- Region 7: Nashua
- Region 8: Southern NH
- Region 9: (Reserved)
- Region 10: Southeast (ACT)

Boundary Lines

- Town
- County



RE: Proposed realignment of RCCs to counties

To Frederick Butler <frederick.j.butler@dot.nh.gov> Copy Ben Herbert <bherbert@snhpc.org> •
Candy Reed <creed@scshelps.org> • Cindy Yanski <cyanski@bm-cap.org> •
Donna Marceau <donnam@nashuarpc.org> • JDonald ALT <jdonald@coastbus.org> •
Lisa Steadman <lsteadman@swrpc.org> • nalphonso@snhpc.org <nalphonso@snhpc.org> •
csawyer@nhadulthood.org <csawyer@nhadulthood.org> • Elyse Crossman <director@greaterclaremontnh.org> •
Frank Dobisky <frank@thomastransportation.com> •
info souheganvalleyrides.org <info@souheganvalleyrides.org> • MWhitten@mtabus.org <mwhitten@mtabus.org> •
Tom Schamberg (Tom@yourpromosolution.com) <tom@yourpromosolution.com> •
Charles Saia <charles.j.saia@gcd.nh.gov> • Gene Patnode <gene.p.patnode@dhhs.nh.gov> • Ryan Renault-
Smith (rsmith@mtabus.org) <rsmith@mtabus.org> • Steve <steve@transportnh.org> •
Deborah Ritcey <dritcey@gsil.org> • Melina Hill Walker <mhillwalker@endowmentforhealth.org> •
Charles Lewis <charles.a.lewis@doe.nh.gov> • jesse@greenwaveev.com <jesse@greenwaveev.com> •
Terri Paige - BMCAP (tpaige@capbm.org) <tpaige@capbm.org> • Jay Minkarah <jaym@nashuarpc.org> •
apandolph@eastersealsnh.org <apandolph@eastersealsnh.org>

Fred,

Thank you for sharing your proposed RCC Realignment memo last week. I appreciate your commitment to continue to advance and improve coordination across New Hampshire.

As the Chair of ACT and representing its lead agency, I have a number of concerns about this proposal that I think would be helpful to share ahead of the September SCC meeting. I am doing so in hopes of having a more productive discussion. So you are aware, we have discussed this in both an ACT Executive Committee meeting and a full ACT meeting at this point.

- First and foremost, has the SCC leadership formally supported this proposal? This was not something I heard discussed at any meaningful length during my tenure. The language used in the email could be taken as treating this decision as a formality. And, if it has SCC leadership and SCC support, this announcement I would suggest it should have come from the chair. Did leadership review and approve the memo before it was sent?
- Second, I disagree that the RCC's were established primarily on hospital catchment areas. There was an extensive process led by the SCC to define RCC boundaries, which considered existing transit service areas, county boundaries, hospital catchment areas, regional planning boundaries (which are in turn based on economic catchment areas), transportation 'watersheds', and other factors.
- Third, this would potentially upset 25+ years of relationship building for us and many years of relationship building for other RCCs. Coordination is all about building these relationships over years of investments in time working together.
- Fourth, in large parts of the state, county boundaries have nothing to do with transportation 'watersheds'. For example, residents in the eastern and western parts of Rockingham County are in two completely different transportation 'watersheds'. Some well-established RCC lead agencies may have very real issues with extending to new

geographies they have no rational connection with. Some of the more rural RCCs may find county-based boundaries work better, but why upset matured and highly functioning RCCs such as ours for this. This has the potential to disrupt what ACT has accomplished with TripLink and the Common Application. Putting Nashua and Manchester into one RCC seems counterproductive as well. In addition to putting the two largest cities into one RCC, it also disconnects Manchester from suburbs like Hooksett, Candia, Auburn, and Derry.

- Fifth, there are reasonable technology solutions to work around the issue of residents being confused about what region they live within. The website currently uses the RCC's as one of the filters, but that can be changed to be more customer intuitive. Or we could create an 800 number that can automatically redirect people to the appropriate RCC based on prompts for their home community (which by the way could eliminate the need for a redundant statewide call center too). At a minimum RMMs can help individuals, as they do today, connect with their correct home RCC. I really do not see this as a real issue for customers that can't be overcome in a less disruptive manner.
- Sixth, our RCC already gets funding from counties without serving the whole county. However, given their governing structure and weakness in NH, I don't know as though aligning the RCC regions to the county borders would meaningfully increase the counties' willingness or ability to provide additional funding. They are really focused on their jails and nursing homes.
- Seventh, while public facing RCC materials may be minimal in some parts of the state, in others, tens of thousands of dollars have been spent on digital and print materials, websites, and online application platforms. Rebranding, reprogramming and retraining the public will be costly regardless.
- Eighth, another hiccup that may not affect other regions as much as us is what to do about grants and reserves that have been awarded based on the previous boundaries. How do we divvy those funds up when our RCC gets split in three?

I am very concerned with the ramifications of rolling this proposal out the way it has been, and causing more unnecessary turmoil directed at and within the SCC. This is precisely what I thought SCC leadership had been working over the last year to avoid going forward.

To me, this all seems like we are looking to solve a problem that largely does not exist.

Rad



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RE: Proposed realignment of RCCs to counties

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Thanks for the feedback, Rad!

I'll answer one question now: No, SCC's leadership has not endorsed this; I overstepped when I suggested that. Rather, it was just agreed to put it on the agenda for a vote.

More thanks,

Fred

Greater Nashua Regional Coordination Council ~ RCC7 LCTP Goals Subcommittee Update	
To:	RCC7 Members and Attendees
From:	Kerry Miller, NTS, LCTP Subcommittee Chairperson
CC:	
Date:	8/18/26
Re:	Statewide RCC and SCC Meetings Information

The LCTP Goals Subcommittee identified several strategies to Improve Communication and Collaboration among RCC7 members, with the SCC and with the statewide network, and to improve the regional and interregional Transportation Services. The following strategy overlaps those two focus areas:

1. Improve opportunities for interregional collaborations:
 - a. Attend other RCC meetings and report back on updates, processes, etc.

As part of that strategy, the LCTP Goals Subcommittee complied with the following information about other RCC meetings statewide:

Region 1: Coos and Grafton Counties

Location – AHEAD Conference Room, 262 Cottage St., Littleton and Zoom

Contact – at North Country Council TBD

RMM – Vacant

KNHM webpage: <https://keepnhmoving.com/region/region-1/>

Region 2: Carroll County

No meeting info or contact on Keep NH Moving

RMM - Vacant

KNHM webpage: <https://keepnhmoving.com/region/region-2/>

Region 3: Mid-State

Location – Lakes Region Planning Commission conference room, 103 Main St., Meredith and Zoom.

Date/Time –Tuesday, Aug. 11, 2-4 p.m.

RMM and Contact – Cindy Yanski, 603-225-1989, ext. 1210 and cyanski@capbm.org

KNHM webpage: <https://keepnhmoving.com/region/region-3/>

Region 4: Sullivan County

Location – Southwest Community Services building, 96 Main St., Claremont.

Date/Time – Meetings held bi-monthly on the third Tuesday of even numbered months.

Next meeting should be Tuesday, Aug. 18 at 1 p.m.

RMM and Contact – Candy Reed, 603-542-9609 and creed@scshelps.org

KNHM webpage: <https://keepnhmoving.com/region/region-4/>

Region 5: Cheshire County

Location – Southwest Regional Planning Commission, 37 Ashuelot St., Keene and Zoom
(Zoom Meeting ID and Passcode: <https://keepnhmoving.com/region/region-5/>)

Date/Time – Tuesday, Aug. 25 at 9 a.m.

RMM and Contact – Lisa Steadman, 603-283-5232 and lsteadman@swrpc.org

KNHM webpage: <https://keepnhmoving.com/region/region-5/>

Region 8: Southern NH

Location – Southern NH Planning Commission, 438 Dubuque St., Manchester and Zoom.

Date/Time – Tuesday, Sept. 15, 12:30 p.m.

RMM and Contact – Nick Alphonso, 603-669-4664 and nalphonso@snhpc.org

KNHM webpage: <https://keepnhmoving.com/region/region-8/>

Region 10: Alliance for Community Transportation (ACT)

Location – Community Action Partnership of Strafford County, 577 Central Ave., Dover and Zoom

Date/Time – Wednesday, Aug. 12, 9-10:30 a.m.

RMM and Contact – Jeff Donald, 603-516-0796 and info@communityrides.org

KNHM webpage: <https://keepnhmoving.com/region/region-10/>

SCC Meetings – more information available at <https://keepnhmoving.com/about-us/>

Originally, SCC meetings were scheduled for First Thursday of the month from 1:30-3:30pm.

Location - Granite State Independent Living, 21 Chenell Drive, Concord, NH unless otherwise posted. Meetings are open to the public and ZOOM access was available.

As of an 8/5/26 email, the SCC will be changing to an every other month schedule starting in September.

- **Regular SCC Council Meetings** will occur every other month starting September 3, 2026, through May 6, 2027. Zoom access will be available
- The **June 2027** SCC meeting is the statewide conference - date to be determined.
- **Off Months:** The SCC would like to see the 1:30-3:30 time slot preserved as an option for workgroups and additional leadership meetings as we are used to holding that time for monthly meetings. SCC Leadership recognizes that many of us serve on multiple groups, so logistically this would have to be worked out. This will be discussed in more detail at the September meeting.
- **Additional SCC Meetings:** If the full council needs to meet on an off month to act/discuss a timely issue, the Chair will make that determination and call a meeting.