



REGIONAL COORDINATION COUNCIL

For Community Transportation

Safe, accessible & affordable mobility for all

Notice of meeting

Who: Greater Nashua Regional Coordination Council
for Community Transportation (RCC7)

When: **Thursday, May 28, 2026, at 10 am**

Where: NRPC Conference Room, 30 Temple Street, Suite 310, Nashua, NH, 03060. If you are unable to attend in-person, you may participate remotely through [Zoom](#):
Meeting ID: 858 0237 6751
Passcode: MayRCC7

Agenda

1. Call to Order & Introductions
2. Approval of March & April 2026 meeting minutes (Attachments 1 & 2) **Action Item**
3. Guest Presentation: George Anastas, Lowell Regional Transit Authority
4. Review & Approval of Greater Nashua Mental Health Center RCC7 membership
Action Item
5. Review & Approval of Proposed NTS rate increase FY27 5310 (Attachment 3) **Action Item**
6. Discussion and nominations for officers (Chair, Vice-chair, & Secretary) to be voted on at the June annual meeting **Action Item**
7. Executive Committee update
8. LCTP Goals Subcommittee Update
9. Statewide Coordinating Council Update
10. Regional Mobility Manager highlights & outcomes
11. Member & Community Concerns, News, Outreach Opportunities
12. Other Business
13. Adjournment

Next NRPC Greater Nashua Regional Coordination Council for Community Transportation (RCC7) Meeting: Thursday, June 25, 2026

Refreshments will be provided.



Draft Minutes Greater Nashua Regional Coordination Council for Community Transportation (RCC7)

Thursday, March 26, 2026, 10 am, Public Meeting with Zoom Option

Attendees:

Mike Apfelberg, United Way of Greater Nashua* (Zoom)
Bill Ayer, Voices of Major Drive*
Jessica Blanchette, Bridges* (Zoom)
Fred Butler, NH Department of Transportation (Zoom)
Sara Ceaser, United Way of Greater Nashua*
Nonny Egbuonu, Main Street United Methodist Church & Nashua Area Interfaith Council (Zoom)
Jon Eriquezzo, Meals on Wheels of Hillsborough County*
Maryann Gamache, Greater Nashua Mental Health (GNMH)
Ben Herbert, Region 8 Mobility Manager (Zoom)
Amy Hunt, Disabled Veteran, Concerned Citizen*
Janet Langdell, Souhegan Valley Transportation Collaborative (SVTC)*, RCC7 Chair
Jim Leach, Harbor Care (Zoom)
Victoria Lee, Granite State Independent Living (GSIL)* (Zoom)
Charles Lewis, NH Department of Education
Kerry Miller, Nashua Transit System*, RCC7 Vice Chair
Thayna Miquelino, Lamprey Health
Rocky Morelli, Opportunity Networks*
Teri Palmer, Advanced Transit (Zoom)
Angelique Pandolph, Easterseals New Hampshire*
Don Paré, Gate City Bike Coop*
Deborah Ritcey, Granite State Independent Living (GSIL)* (Zoom)
Mary Frances Schoenley, Aging and Disability Resource Center (Zoom)
Kaitlyn Tuson, Harbor Care (Zoom)
Marina Vaz, Conservation Law Foundation*
James Wilkie, Caregivers*

NRPC Staff:

Donna Marceau, Regional Mobility Manager
Matt Waitkins, MPO Coordinator*
Salem Quinn, Admin./Comms. Coordinator

*Denotes RCC7 Voting Member

1. **Call to order:** Langdell called the meeting to order at 10:03 am. Introductions were made.
2. **Approval of minutes**
 - **Motion by Pandolph: To approve February 26, 2026, Greater Nashua Regional Coordination Council for Community Transportation (RCC7) meeting minutes, as presented.** Second by Miller. A roll call vote was conducted. **Motion adopted** with Morelli, Paré, and Vaz abstaining.
3. **Statewide Coordinating Council update**
 - a. Strategic Goal 1 (Attachment 2): A draft template form was distributed to the RCCs from the SCC and is included in the meeting packet. Please send any feedback regarding the template to Pandolph or Langdell. The hope is that RCCs will fill out the form periodically to keep the SCC informed, as well as have a consolidated place to send inquiries to the SCC. [Keep NH](#)



[Moving](#) will be the platform where these summaries will live and will provide two-way communication between RCCs and the SCC. Any group, like Vaz’s Transportation Equity group, can bring information to RCC, which will then make its way up to the SCC. It’s still to be determined how often RCCs will fill out these forms. Able NH is working on Goal 2. Goal 2 and other goals should have updates soon.

- b. Updates about the Community Transportation Survey for Needs Assessment: They held a workshop last week to showcase preliminary data findings and to determine the most useful deliverables coming out of this project as they are getting to the end stages. April 20th is the anticipated day for the release. The idea is to get a baseline for what is going on in New Hampshire. The transportation provider survey is being sent out via email.
- c. There are not a lot of updates regarding the rural health transformation grant that DHHS received from our federal partners. Palmer recently attended a workshop that touched on this topic: You can watch a recording of the event and find related resources [here](#), including [contact information](#) for state officials and offices coordinating RHTP funding. DHHS is still meeting with DOT. More updates to come. Grant information from the Governor’s Office and DHHS is available here: [Governor's Office of New Opportunities & Rural Transformational Health | Go North](#) and [Rural Health Transformation Program | New Hampshire Department of Health and Human Services](#)

4. Regional Mobility Manager highlights and outcomes

- a. Marceau received an email from Steve Workman, and he recognized RCC7 as an example of effective regional coordination.
- b. Youth Transportation Initiative update: working to get volunteer drivers to donate their time and their car to youth transportation. The program was off the table because no one wanted liability. But now there will be funding: Big Brothers and Big Sisters will take the lead. The Initiative helps youth who want their driver’s license and need support to meet the required 40 driving hours. It’s a huge issue throughout the state. Teenagers want to get their license and get jobs, but they don’t have the money for the instruction, or the family doesn’t have a vehicle to practice on. Marceau will find out the parameters of the program and whether it could help people over 18 as well.
- c. Since DCU was bought out, they are not doing the Axuda program anymore, which provided a \$600 no interest loan for needy people. DCU was very happy with our participation and thanked us profusely.
- d. 32 calls since last meeting: We reached the 1,000-call mark!
- e. Medicaid was the reason why we couldn’t fulfill one ride. People don’t want to use Medicaid; the broker system has always been problematic. Able NH is looking at setting up a listening session regarding Medicaid issues.
- f. Transportation to Boston area medical centers. New Lowell transportation is starting – and that can get them to MGH, so that part of the transportation to Boston is covered, although it is still a long trip. Looking at a Longwood Medical project with Via, a potential scheduled route.



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- g. Marceau focuses on senior and disability events in the region.
 - h. Milford Taxi can't commit to being a provider for the Community Rides pilot program.

[NRPC internet dropped, and the Zoom/hybrid component ended]

5. Executive Committee update:

- a. Miller gave an update about the LCTP Goals subcommittee and the progress made.
- b. Discussion about an alternative RCC 7 meeting schedule. Hunt would like meetings to stay monthly because it's easier to schedule transportation. There is the potential for meeting every other month and having the month we don't meet be for the working group/subcommittee. The schedule could be adjusted potentially during the summer. Waitkins will check with NHDOT about potential grant deadlines and action needed by the RCCs that would require voting at a meeting (i.e., 5310).
- c. Miller added that there is a Nashua Transit System (NTS) fare increase going into effect on April 6th, 2026; there is also a Travel Training program at NTS.
- d. Pandolph mentioned that a Bus Buddy Program id bring developed in Region 8: Pandolph is recruiting people to be a bus buddy.

6. Upcoming events

- a. Outreach events: Upcoming Souhegan Sustainability Fair and Nashua Sustainability Fair.
- b. Able NH meetings: [ABLE NH – Disability Justice Advocates](#) monthly Lunch & Learn events will be distributed to RCC7. The Friday, April 17th meeting will be about Travel Training featuring Kerry Miller and Liliana Vorehnm.

7. Member & Community Concerns and News

- a. Pare shared information about his "Uncle Don's Wit and Wisdom" Radio Show. Miller, Vaz, and Marceau were guests. WSMN 1590 AM / 95.3 FM: Tuesdays at 12 pm.
- b. Vaz reported on the Transportation Equity Meeting: There was a member presentation focused on the NTS bus system and potential improvements:
 - i. Call for increased safety and accessibility,
 - ii. Request to make stops safe, accessible, and well-lit,
 - iii. Sidewalks are not always there or are not always in good repair. Planning to go to DPW to advocate for more sidewalks in the future.

8. Other Updates: None were brought forward.

9. Meeting adjourned at 11:39 am.

The next meeting is Thursday, April 23, 2026.

Respectfully submitted by Salem Quinn, Administrative/Communications Coordinator, NRPC.



Draft Minutes Greater Nashua Regional Coordination Council for Community Transportation (RCC7)

Thursday, April 23, 2026, 10 am, Public Meeting with Zoom Option

Attendees:

Carol Brooks, SVTC*
Sara Ceaser, United Way of Greater Nashua*
Camille Correa, NTS* (Zoom)
Nonny Egbuonu, Community Advocate (Zoom)
Jon Eriuzzo, Meals on Wheels*
Maryann Gamache, GNMH
Amy Hunt, Disabled Veteran & Advocate*
Janet Langdell, RCC7 Chair, SVTC*
Jim Leach, HarborCare (Zoom)
Victoria Lee, GSIL* (Zoom)
Charles Lewis, SCC (Zoom)
Margaret Loret, Community Advocate
Lisa Ludwigsen, Easterseals* (Zoom)
Kerry Miller, RCC7 Vice Chair, NTS*
Thayne Miquelino, Lamprey Health
Rocky Morelli, Opportunity Networks*
Nick Schelberg, NTS* (Zoom)
Marcy Stanton, Wilton-Lyndeborough Women's Club
Amy Vazifdar, NCC (Zoom)
James Wilkie, Caregivers*

NRPC Staff:

Donna Marceau, Regional Mobility Manager
Matt Waitkins, MPO Coordinator*
Salem Quinn, Admin./Comms. Coordinator

*Denotes RCC7 Voting Member

- 1. Call to order:** Langdell called the meeting to order at 10:01 am. Introductions were made. Acknowledgement that April is Volunteer Appreciation Month. Thanks to all for their efforts.
- 2. Approval of March 2026 Meeting Minutes:** No edits were suggested. Tabled until quorum reached.
- 3. Guest Presentation: George Anastas, Lowell Regional Transit Authority:** Tabled until the May meeting. The presenter cancelled at the last minute.
- 4. Statewide Coordinating Council Annual Meeting & Awards: SCC-NHTA annual conference** information was included in the meeting packet. This is an all-day conference that will feature panels and speakers. We are to proceed with the notion that there will be funding for the Regional Transportation Champions this year. The Executive Committee would like nominations submitted by May 1st so they can meet the SCC submission date. Langdell will send out a nominations solicitation email to RCC7 members and participants. Lewis confirmed the information and that there weren't any other updates. He asked regarding the SCC strategic goal #1 about communication: has RCC7 sent information to Pandolph regarding the form? Langdell confirmed that written information has not yet been sent, but that feedback was solicited at a previous meeting that Pandolph attended. Langdell will follow up with Pandolph to share those recommendations in writing.
- 5. Regional Mobility Manager highlights and outcomes:** Marceau gave monthly updates. Gave thanks to Caregivers, Greater Salem Caregivers, SVTC, HCMOW, CTVC and NTS for participating in the provider



survey for community needs assessment. Great to see 100% participation from the core providers in our region. As usual, April was a busy month. Gave information about RCC7, transportation options in our region, and spread the word about CommuteSmart. Listed are events attended or planned to attend:

- a. Nashua Emergency Management Meeting
- b. Milford Sustainability Fair
- c. Nashua Sustainability Fair
- d. Public Health Fair at the Nashua Public Library
- e. Elderwrap at GNMH on W. Pearl Street
- f. Greater Nashua Chamber of Commerce Business After Hours event at St. Joe's
- g. Digital Equity group with Nashua Community College (NCC), where they donated a laptop and received something in return for Hunt to be presented when she arrives. Great group to help seniors with technology.
- h. Transportation Work Group of the NH Alliance for Healthy Aging
- i. Greater Salem Caregivers Volunteer Drivers event: they have 50 volunteer drivers

Egbonu asked about the expiration for paratransit service available to Nashua residents. Miller answered that a person must reapply every 3 years, and NTS will reach out 3 months prior, notifying someone that they need to reapply. They don't ever want someone to have a service disruption. Miller stated she would follow-up directly with Egbonu after the meeting.

General discussion about issues with Medicaid rides and transportation. It continues to be a problem. 2 calls were received where people had Medicaid. They couldn't reach out to family and friends. In these situations, people often don't have anyone; they are isolated. Medicaid transportation issues are on a national level. Perhaps this can go up to SCC or Conservation Law Foundation's Greater Nashua Transportation Equity Committee. Able NH May lunch and learn is related to transportation under the Medicaid waiver programs. Good that all groups are talking, and hopefully we can make a difference.

Since the March meeting, there have been 33 calls. The following are requests that we couldn't provide:

- a. 2 requests were on Medicaid.
- b. Request for a ride to the MA medical centers (Mass Eye and Ear).
 - a. With the new Nashua to Lowell bus route starting in July, people can get to MGH and Lowell General Hospital. However, there is still a need for transport to the Longwood Medical Center, which could be a good VIA project. Marceau emailed VIA a few times, potentially to braid the funding between the hospitals, the patients, and VIA.
- c. Request for Axuda loan. The program was discontinued in January 2026.
- d. Request, from a social worker, for a ride from Nashua to Milford 3X a week for dialysis. The patient ended up going to Nashua for treatment. There are often insurance issues about where a person can get dialysis.
- e. Request for a ride from Milford to Franklin for a social (non-medical) visit.
- f. Request for a ride from Nashua to Tewksbury, which would have been over \$200.



Marceau reports that we are close to depleting funds for the Greater Nashua Community Rides Pilot Program. Looking for more funding. Langdell will confirm funding amounts at the next Foundation meeting.

Egbuonu wanted to know if Margaret Loret was in touch with her transportation needs. Loret, present at the meeting, stated that she had been in touch with Marceau.

Langdell noted that VIA is an international corporation that provides ride services. Based on the presentation by VIA at one of our meetings, it takes over \$1 million per year just to set it up. Ongoing operating costs were unknown. Loret can get numbers from RI and Southern Mass, and what their funding sources are: State, Local Municipalities, and small passenger fees.

6. Executive Committee (EC) update:

- a. EC didn't meet in April but will meet next week. Officers are at the end of their term. As per the by-laws, nominations will be requested at the next meeting and then voted on at the RCC7 annual meeting in June.
- b. The Locally Coordinated Transportation Plan (LCTP) Subcommittee group is meeting on May 15th and making good progress.

7. Outreach Opportunities:

- a. Nashua Sustainability Fair is coming up.
- b. The Milford Sustainability Fair was in March and was a big success.
- c. Milford Rotary Club does an annual Senior Citizen's Chicken BBQ and will have a Senior Resources information table including RCC and transportation information
- d. On May 7th, there is a Volunteer Fair for United Way at the Nashua Public Library.
- e. Pickle Ball Tournament in May for United Way.
- f. United Way food drive in May.
- g. Over the Edge is a big fundraiser for United Way in June.
- h. Egbuonu announced the Let's Talk Zoom Meeting, where some elderly people have been talking on Zoom. It's gaining momentum. Some younger people, usually children or grandchildren, have helped with technology. Reaches even beyond the United States. People from Nigeria have been joining. One person just celebrated their 80th birthday with the group. Those of us with parents or elderly ones who are no longer able to attend in-person meetings: they meet every first and third Thursday of the month, 12 to 1 pm. Please help spread the word.

Loret noted a problem with Zoom: that people who are on Zoom cannot hear people in the room at NRPC. Langdell agreed and noted that it has happened in other meetings. Waitkins will follow up on the concern.

- 8. Member and Community Concerns and News:** Langdell noted that ever since FISH (Friends In Service Helping), a volunteer driving program, disbanded during COVID, the Lyndeborough/Wilton area has been lacking VDP transportation. Trying to get CVTC, Community Volunteer Transportation, to expand to



Lyndeborough/Wilton, since so many people go towards Peterborough etc. Langdell welcomed Stanton and was glad to have some new energy and champions.

Stanton, of the Wilton-Lyndeborough Women's Club, started seeing messages on Facebook from people who needed rides. Stanton is seeking an opportunity to get transportation for Lyndeborough. She sees programs like mobility rides, Souhegan Valley Rides, and any volunteer driver program, and has questions about liability. Would like to learn the next steps. Understands that the town must pay for part of it. Langdell stated that there are several ways to approach it and suggested that at their upcoming meeting, Marceau and Langdell could give a presentation, including an overview of options. When Souhegan Valley Rides went to Mont Vernon, which is comparable in size, there was a small cost. It wouldn't be 100% of the service cost. During the first year, grant money covered their cost so that they could try it out. It worked out, and they moved forward with services. In Wilton, we did the same thing with grant money for a pilot year. Afterwards, Wilton incorporated that amount into their health and human services budget. Stanton would like Langdell and Marceau to come and speak to the Women's Club and eventually the Selectboard.

Langdell explained that every time SVTC has mentioned Lyndeborough to the NTS staff, they get "green around the gills". The challenges are roads, access, and distance. It may be cost-prohibitive for that type of service to go that far. Other models could be tried, and other partnerships could be made. Langdell recommends starting with a presentation of options and answering questions to gather information. That would allow us to take it back to whichever group we're going to go to, or we may go to multiple. First, start with the Women's Club. Potentially at the next meeting on May 4th in the evening. Morelli noted that the weather in that area can be tough as well, and the weather exacerbates the issues that exist. Stanton noted that 60% are dirt roads.

Langdell stated that some of the challenges in Lyndeborough are the same as they have in Wilton. Driveways that the NTS vehicle can't negotiate because of pitch or no turnaround. Langdell is hopeful that with all the Rural Health Transformation funding coming into the state, we might be able to benefit because Lyndeborough is considered a rural town under that grant. We could make a case, maybe for part of Wilton, too. So, there may be some ways to set the stage for the expansion of an existing service if those funds are available. Stanton stated that they're also working on Lyndeborough's Master Plan. She hasn't been involved with the transportation committee but knows the two people who are on it. Richard Herfurth and Dr. Roy, a retired dentist. Stanton will talk to them if something comes out of this to get it into the Master Plan.

- 9. Other Business:** Caesar presented Hunt with a laptop as part of the Greater Nashua United Way's Tech Access for All program which is helping to ensure continued connection in today's digital world.

10. Meeting adjourned at 12:18 pm.

The next meeting is Thursday, May 28, 2026.

Respectfully submitted by Salem Quinn, Administrative/Communications Coordinator, NRPC



Greater Nashua Regional Coordination Council ~ RCC7	
To:	RCC7 Members and Attendees
From:	Janet Langdell, SVTC Mobility & Planning Manager Carol Brooks, SVTC Chairperson Camille Correa, Nashua Transit System Matt Waitkins, NRPC, RCC7 Lead agency
CC:	Nicole Kingsbury, NRPC Finance Officer
Date:	5/13/26
Re:	Proposed NTS Rate Change FY26 5310 RCC Budget

The Nashua Transit System (NTS) has notified the Souhegan Valley Transportation Collaborative (SVTC) and the Nashua Regional Planning Commission (NRPC) that the hourly rate for purchase of services for the Souhegan Valley service will increase in FY27 from \$76.59 to \$80.42 effective July 1, 2026.

Per Camille Correa, NTS Transit Administrator, “The 5% contract rate increase is due to the price increase in the transportation management contract, fuel price, parts and labor to repair vehicles.”

NTS, SVTC and NRPC are not requesting any change to the amount of 5310 RCC funding allocated for the Souhegan Valley service in February 2025. [Table included on next page for reference] Sufficient funds would still be available to provide 10 hours per day of service five days per week in FY27. Although the original approval budgeted for 11 hours per day, NTS has only been able to staff 10 hours per day during FY26 and ridership has not warranted an increase in hours of service.

Proposed Motion: The Greater Nashua Regional Coordination Council (RCC7) approves the revised purchase of services hourly rate of \$80.42 as proposed by NTS for contracted services in the Souhegan Valley during FY27.

Category		Starting Annual Budget	
Contracted Services	NTS SV POS - Total budgeted (11hrs @ \$76.59/hr)		\$219,047.40
	Federal	NTS Souhegan Valley	\$175,237.92
	Local	via SVTC	\$43,809.48
	Community Rides POS - Total budgeted		\$12,000.00
	Federal	Regional Regular + W/C rides	\$9,600.00
	Local	via NRPC Foundation	\$2,400.00
Mobility Management	Caregivers - Total budgeted		\$12,500.00
	Federal	Caregivers NH	\$10,000.00
	Local	via Caregivers NH	\$2,500.00
	NRPC - Total budgeted		\$7,000.00
	Federal	NRPC - MM/CM	\$5,600.00
	Local	via all recipients	\$1,400.00
Regional Mobility Management	RMM - Total budgeted		\$55,000.00
	100% Fed	RMM Program	\$55,000.00

TOTAL Federal proposed= \$255,437.92

Balance Federal = \$62.08